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The Power of Pennies

It is amazing what a few pennies every month can do for families in need! The Round-Up Program is one way of showing others in your community that you care.

Sometimes it only takes a few pennies to make someone's day! In December, the WRCTC Round-Up committee selected five members to receive donations from the Round-Up funds. Receiving \$500 each were: Brenda Sarsland, Buffalo; Robert Block, Lemmon; Dwight Wenner, Lemmon; Travis &

Jessica Casteel, Vale; Scott & Shannon Dirk, Vale; Don Wishard, 375-3057 Newell and Teryl & Nicki Lensegrav, Meadow.

Each family was very appreciative of the monetary donation.

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TOP: Round Up committee member, Carolyn Ruff, presenting a \$500 check to the Casteel family - Travis, Jessica, Haddie and Tap. **BOTTOM:** Brenda Sarsland (right) receiving her check from committee member, Deanna Juelfs.

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New Employee Meet Kay Grinsteinner!

KAY GRINSTEINNER from Devils Lake, ND, started her new position as the Office Manager for WRCTC on Monday, December 11, 2017. Kay will be managing the accounting and finance duties for WRCTC.

Kay graduated from Bison High School and attended college at Dickinson State University and graduated from Northern State University with a Bachelor's of Science degree in Business Administration/Accounting. Kay 374-5544 is a Certified Public Accountant.

Prior to working for WRCTC, Kay worked as an Accounting/Business Instructor for Lake Region State College in Devils Lake, ND. Her past work experience includes public accounting and private/corporate accounting in music and wind energy industries and performing internal audits for MDU Resources Group, Inc. and state government entities.

While living in Devils Lake, Kay 244-7400 volunteered for a local animal shelter and helped transport rescues to shelters in other locations.

Kay and her husband, Alan, have two daughters Randi (Jamie) and Leah (Andrew) and four grandchildren. In her spare time, Kay enjoys golfing, crafts, re-purposing vintage items, art and being outdoors.

Welcome, Kay, to West River Cooperative Telephone 257-2270 Company!



Anniversary



KERRY HOLMES recently celebrated his ten year anniversary with WRCTC. Kerry began his career with WRCTC as a 1000-hour technician in 2007 and he was hired on full-time shortly after. Kerry was promoted to a Journeyman 797-4539 Combination Technician in May 2010 and some of his job responsibilities include installing and maintaining phone, Internet and FiberVision television services.

Kerry grew up in Dupree and graduated from Dupree High School and Minnesota State Community and Technical College (MSCTC) with a degree in telecommunications. Kerry 374-5494 did his internship with CTC of Brainerd, MN in 2006.

Kerry and his wife, Laura, have three children, Kamden, Audrey and Kyler. In his spare time, Kerry enjoys 456-2592 hunting and spending time with friends and family.

Congratulations, Kerry!



LEFT: Robert Block and Dwight Wenner with their checks. RIGHT: Nicki Lensegrav receiving her check from Assistant General Manager, Colgan Huber.

The Power of Pennies (continued)

When faced with medical bills or other hardships, every penny makes a difference. The most it can cost is 99 cents a month, and you never know when it might be you or a member 456-2951 of your family who could benefit from this program.

If you know of someone who could benefit from this program, please contact one of our Round-Up committee members. They represent the areas served by WRCTC and decide how the funds will be dispersed. The current WRCTC Round-Up Committee members are: Connie Humble, Newell; Deanna Juelfs, Buffalo; Betty Haase, Lemmon; Rosemary Dreiske, Lemmon; Shawnda Carmichael, Bison and Carolyn Ruff, Vale.

If you are not “rounding up” your bill to the nearest dollar to help friends and family in your community and you would like to, please contact our billing department at 777 or 605-244-5213. They would be happy to help you get set up on the program.

Federal Universal Service Charges To Increase

West River Cooperative Telephone members will see an increase in the monthly Federal Universal Service Charge (FUSC) on their telephone bill effective January 1, 2018. A Federal Communications Commission (FCC) order changed the way telephone companies can recover their Federal Universal Fund contributions. The Federal Universal Service Fund Program is designed to help keep local 866-4636 telephone service rates affordable for all customers, in all areas of the United States.

Residential and single line businesses will increase from \$1.22 to \$1.27 (.05 cent increase). Multiple line businesses will increase from \$2.29 to \$2.38 (.09 cent increase). Also, all members 456-0105 with high-speed Internet or FiberVision Digital Video services will see their FUSC rate increase from \$6.50 to \$6.74 (.24 cent increase) per month.

New WRCTC Members

Buffalo

Brown, Whit 375-3268

Lemmon

Burch, Kyle 374-4524

Wilmot, Victor 374-7100

Newell

Jantz, Troy 456-1785

Stomprud, Jay 456-2174

Nisland

Whitacre, Josh 257-2045

Williams, Terry 257-9540

SECURE PAY

**Make a payment on your bill
over the phone using a
debit/credit card or check.**

Available 24/7!

844-252-5267

Find Your Phone

Ten telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Kevin Vote, Vale; Rob Fox, Redig; Maynard Yule, Nisland; Harold Nelson, Newell; Ronald Heil, Newell; Arlen Hatle, Meadow and Margo Kronberg, Bison. Hidden in this issue are ten new numbers. If you find your number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is Jan. 19, 2018.**



From the Mailbox

Thank you for the great service all year!
John & Susan Henrichsen, Usta

Thank you so much for the fifty dollar Christmas credit.
Lola Hedstrom, Bison
Christmas in October Winner

*To all the folks at WRCTC,
Thank you so very much for the \$100 Christmas bill credit! Bless you! I thought it was an error, but after further investigation, I found, to my joy, the reason. Merry Christmas and Happy New Year to all!*

Thankfully,
Jerry Stotz, Lemmon
Christmas in October Winner

Thank you very much for the \$50 credit towards our phone bill! What a great Christmas surprise! Very much appreciated!

Fred & Lou Ann Bubbers, Lemmon
Christmas in October Winner

Thank you so much for drawing my name for one of the \$50 credits in your Christmas [in October] drawing.
Norma Martin, Newell

West River Coop. Telephone Co.

Thank you so much for the \$100 Christmas Credit that we won! Such a gift just in time for the extra Christmas expenses. I sure had to study my bill...and that prompted me to read the newsletter to actually learn how we got the credit.

Thanks!
Gregory & Deanna Juelfs, Buffalo
Christmas in October Winner

WRCTC,

Thanks for the \$100 phone credit.
Gordon Anderson, Camp Crook

West River Cooperative Telephone Company,
Thank you so much for the \$500 gift from the Round-Up. It will be put towards my medical expenses.

Sincerely,
Amanda Riley, Lemmon
July 2017 Round-Up Recipient

