

West River Cooperative Telephone Company

Calling on You



WRCTC office will be closed November 23rd and 24th for Thanksgiving!

Happy
Thanksgiving!

Annual Meeting Highlights

We had a wonderful evening for our Annual Meeting. Over 200 people attended WRCTC's Annual Meeting on October 2nd. Those who attended were greeted with hot coffee, fresh pancakes and two different kinds of sausage. After the meal, the business meeting started. The Rogers-Smith Post #255 posted the colors and James Brixey, Prairie City, sang the national anthem.



Members who registered were entered for a chance to win one of several door prizes as well as five chances 797-4527 to win \$100

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CASH. Those lucky winners were: Jerry Fero, Meadow; John (continued on page 5)

TOP: Kinley Sander, Prairie City and Kody Lyons, Bison, with their new backpacks full of goodies! BOTTOM: Darwin Oliver, Shadehill, won \$90 by playing PLINKO.



Appreciation Luncheons

Round up your friends and neighbors and join us for **Appreciation Luncheons** during the month of November!

To show our appreciation, WRCTC and Grand Electric will be hosting three luncheons.

Bring your appetite and your questions!

- Bullock Hall at Noon on Tuesday, Nov. 14
- Zeona Church at Noon on Wednesday, Nov. 15
- Opal Church at Noon on Thursday, Nov. 16





Get Smart with SmartHub!

TAKE CONTROL OF YOUR ACCOUNT! SmartHub provides convenient account access and two-way communication to your telecommunications provider online or via your mobile device. Manage payments, notify customer service of account and service issues, check your usage and receive special messaging from your provider all at the touch of a button. SmartHub is available on Android and iOS smartphones and tablets as well as on the Web.











Pay Bill

Customer Service

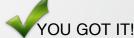
With SmartHub, you can pay your bill and even manage your payment options:

Need to update your expiration date on your credit/debit card?

How about changing your payment method?

Want managed notifications, such as payment confirmation or when your credit card is about to expire?





DO MORE WITH SMARTHUB!

Manage your account from any device, and check your other accounts with SmartHub. You can toggle between West River Cooperative Telephone Company and Grand Electric Cooperative, Inc. 376-3259 on the SmartHub app! Once you've logged in with one company, you can click on settings and add a new provider. SmartHub will then store the provider for easy access next time!

Sign up for SmartHub today by visiting www.wrctc.coop and get started!

To learn more about SmartHub, please visit www.smarthubapp.com.



Check Your Local Weather on www.wrctc.coop





WRCTC and Grand Electric have teamed up with SDSU to help 456-1233 provide our service territory with the most accurate weather data right from our website! There are currently weather stations located in Bison, the 374-7838 Antelope Range Research Station near Buffalo, Lemmon and Nisland. WRCTC and Grand Electric are currently sponsors of the Bison and Lemmon weather stations.

Nisland

Antelope

What does Mesonet mean?

Mesonet at SDSTATE is a network of automated

weather stations that provides high definition

weather coverage: areas of just a few hundred square miles and time intervals of 456-2540 several times per hour. This can be contrasted with the typical coverage that is thousands of square miles and hourly. Mesonets excel in providing high precision data particularly with highly variable elements like wind and precipitation.

WRCTC and Grand Electric hope you take 244-5615 advantage of these current weather stations.

Annual Meeting (continued)

Gibbons, Lemmon; Shiloh Baysinger, Bison; Loretta Haugen, Lemmon and Jim Erk, Buffalo. Darwin Oliver, Shadehill, won a chance to play PLINKO for cash. Darwin walked away with \$90 in his hand. During the meeting, numerous door prizes 244-5565 were handed out, including several \$50 bill credits! Kids were encouraged to register for a chance to win one of two backpacks full of goodies! Kinley Sander, daughter of Ida and Eric Sander, Prairie City, and Kody Lyons, son of Candace Lyons, Bison, won the backpacks.

The Nominating Committee Report was presented to the members by Chairperson, Alice Holcomb. Judy Gano, Meadow and Don Trohkimoinen, Vale,

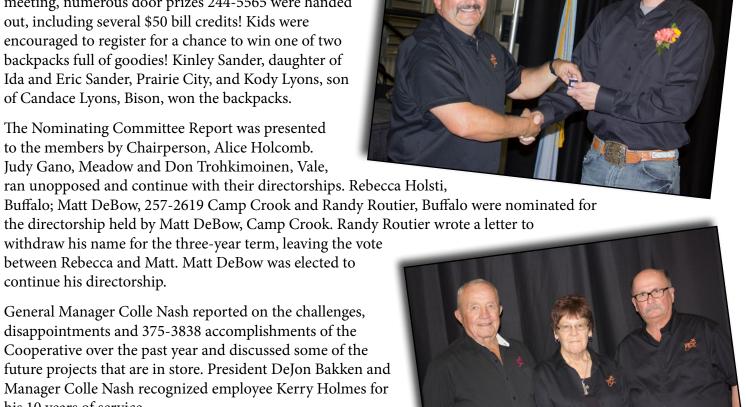
Buffalo; Matt DeBow, 257-2619 Camp Crook and Randy Routier, Buffalo were nominated for the directorship held by Matt DeBow, Camp Crook. Randy Routier wrote a letter to

withdraw his name for the three-year term, leaving the vote between Rebecca and Matt. Matt DeBow was elected to

continue his directorship.

General Manager Colle Nash reported on the challenges, disappointments and 375-3838 accomplishments of the Cooperative over the past year and discussed some of the future projects that are in store. President DeJon Bakken and Manager Colle Nash recognized employee Kerry Holmes for his 10 years of service.

TOP: President DeJon Bakken presents Kerry Holmes with his 10 year service pin. MIDDLE: Directors elected were (left to right): Don Trohkimoinen, Judy Gano and Matt DeBow.





Winners of the \$100 CASH prizes were: Shiloh Baysinger, Bison; Jerry Fero, Meadow; John Gibbons, Lemmon; Jim Erk, Buffalo and Loretta Haugen, Lemmon.

New WRCTC Members

Bison, Meadow, Sorum		
Carmichael, Brice		788-2853
Hauck, Dean		244-6712
Lopez, Matt		788-2948
Nickels, Troy & Becki		244-6122
Seidel, Ty		244-6852
Taylor, Colton		244-6958
Buffalo, Camp Crook		
Cordell, Ryan & Tawni		797-4624
Kautzman, Ted & ReAnn	375-3113	
Koan, Tel & Kara	375-3286	
Patterson, Allison	375-3871	
Pichter, Cole & Jody	797-4422	
Toft, Elijah & Tricia	375-3616	
Teigen, Matt		375-3293
Lemmon		
Benson, Quentin & Joan	374-6327	
Butler, Danielle	374-6563	
Kalons Auto Service	374-3991	
Kile, Stefan & Brittany		374-8213
Newell		
Boylan, Wacey	456-1526	
Horse, Lurae	456-3832	
Lien, Alfred	456-3846	
Mutchler, Tylar	456-3814	
Weygaerts, John & Mary		456-3812
Nisland		
Fry, Patricia		257-3513
Change		
Erk, Chad & Amber	from	456-3654
	4 .	456 2220

Find Your Phone

Ten telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Bret Clanton, Buffalo; Sharon Ebert, Lemmon; Robert Gerkin, Nisland; Dennis Hathaway, Mud Butte; Gregory Juelfs, Buffalo and Mildred Brunner, Vale. Hidden in this issue are ten new numbers. If you find your number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is November 17, 2017.**

to

From the Mailbox

I would like to thank WRCTC for the great prize I won at the annual meeting – a storage case, a set of tie-downs and a pocket

knife. They will all be handy to have. Also, thank you for the good pancakes and sausage supper.

Patsy Wilkinson, Reva

To the Staff and Management, Thanks for the \$100 I won at the annual meeting on October 2nd.

> Sincerely, John Gibbons, Shadehill

Thank you so much for helping me. With your gift to me, it gave me hope and to fight to get better. That's the greatest gift ever.

Thank you, Glynis Wallum, Lemmon \$500 July Round-Up Recipient

Round-Up Program

Do you know of someone who has suffered a hardship?

Or maybe there is an organization in your area that has a project they wish to complete, but funds are tight. The WRCTC Round-Up Committee will be meeting in early December to select individuals, families and organizations who are in need of a little financial assistance. If you know 788-2812 of someone in your area who could use a little help, please contact one of our current committee members: Connie Humble, Newell; Dena Juelfs, Buffalo; Betty Haase, Lemmon; Rosemary Dreiske, Lemmon; Shawnda Carmichael, Bison and Carolyn Ruff, Vale. Or, you may contact Rachel Eggebo

at 605-244-5213 or 777.

The committee will meet in early December via a conference call to select individuals or organizations deserving of the funds.



456-2229