

Calling on You

Know someone who could use a "helping hand" or someone who has fallen on hard times? What about an organization needing funds for a new project? **ROUND-UP CAN HELP!**

The West River Cooperative Telephone Company's Round-Up Program was designed to help those in need! Just by donating a few pennies every month, you could bring tears of joy to those who have fallen on hard times. If you know of someone who could benefit 456-2182 from this program, please contact one of WRCTC's Round-Up Committee members:

- | | |
|------------------------------------|---------------------|
| • Connie Humble, Newell | 605-456-2763 |
| • Dena Juelfs, Buffalo | 605-375-3656 |
| • Betty Haase, Lemmon | 605-374-5393 |
| • Shawnda Carmichael, Bison | 605-244-7573 |
| • Carolyn Ruff, Vale | 605-456-2524 |
| • Rosemary Dreiske, Lemmon | 605-374-7243 |

If you would like to sign up for the Round-Up Program, please submit the form below, call our office at 605-244-5213, or submit your request online at www.wrctc.coop/contact.

The Power of Change

As a WRCTC member, you have a unique opportunity to support Round-Up, a program that provides financial support to Community members facing hardship or an organization in need of financial support.

GIVE A LITTLE....GAIN A LOT!

By signing this form you authorize WRCTC to Round-Up your telephone bill each month to the nearest dollar. Send this form back with your monthly bill or mail to: WRCTC, PO Box 39, Bison, SD 57620

Name on Account _____

Signature _____

Phone Number _____

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Appreciation Luncheons

WRCTC and Grand Electric co-hosted Appreciation Luncheons 244-7235 in November. Luncheons were held at the Bullock Hall, on November 14; Zeona Church on November 15 and Opal Church on November 16. Almost 120 members joined us for the lunches and a brief presentation regarding the Cooperatives. The Appreciation Luncheons are held to say "Thank You" to our members for their continued support. At each luncheon, two \$25 bill credits were given away. Winners of the bill credits were: John "Jack" Ovitz, Buffalo; Cathy Richter, Buffalo; Robin Wilcox, Zeona; Billy Talbot, Prairie City; Tracy Ingalls, Mud Butte and Hope Vig, Mud Butte. A 456-1668 special "Thank You" to all the individuals who prepared the wonderful meals at each location.



TOP LEFT: Tracy Ingalls and Hope Vig were the Grand Electric bill credit winners at Opal. MIDDLE LEFT: In Zeona, Billy Talbot won the \$25 bill credit from WRCTC and Robin Wilcox won the Grand Electric \$25 bill credit. BOTTOM LEFT: At Bullock Hall, Cathy Richter was the WRCTC \$25 bill credit winner and John "Jack" Ovitz won the \$25 bill credit from Grand Electric. ABOVE: Manager Colle Nash visits with a "full house" at Zeona about the happenings at the Cooperatives.

Statement of Nondiscrimination

West River Cooperative Telephone Company is an equal opportunity provider and employer.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs).

Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov

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www.wrctc.coop

National Do Not Call Registry Q&A

Don't let Telemarketers ruin your day!

Why would I register my phone number with the National Do Not Call Registry?
The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once you register your phone number, telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

Who manages the National Do Not Call Registry?
The National Do Not Call Registry is managed by the Federal Trade Commission (FTC), the nation's consumer protection agency. It is 374-4127 enforced by the FTC, the Federal Communications Commission (FCC), and state law enforcement officials.

How soon after I register will I notice a reduction in calls?
Telemarketers covered by the National Do Not Call Registry 866-4689 have up to 31 days from the date you register to stop calling you.

When I register my phone number, how long until it shows up on the National Do Not Call Registry?
After you register, your phone number will show up on the registry by the next day. Telemarketers have up to 31 days to get your phone number and remove it from their call lists.

What if I change my mind? Can I take my number off the National Do Not Call Registry?
You can delete your phone number only by calling toll-free 1-888-382-1222 from the telephone number you want to delete. After you contact the registry to delete it, it will be removed from the National Do Not Call Registry by the next day. But telemarketers have up to 31 days to access 375-3427 information about your deletion and add your number back to their call lists, if they choose to.

I have more than one personal telephone number. How can I register all of those numbers?
You may register up to three telephone numbers (including cell phone numbers) at one time on the National Do Not Call Registry website. You will receive a separate confirmation email for each number you wish to register online. You must open each email and click on the link in each one to complete the registration process. If you have more than three personal telephone numbers, you will have to go through the registration process more than once to register all of your numbers. There is a limit on the number of phone numbers you can register in this manner. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are 257-2247 registering.

How do I get more information about the registry?
You can visit the website for the National Do Not Call Registry at www.donotcall.gov or call the registry's toll-free number (1-888-382-1222).



Cooperative Day for Kids Held

Cooperative Day for Kids was held during "Cooperative Month" (October). Many local schools operate on a four day school week, enabling us to hold the event on Friday, October 27th and 456-2731 the Halloween theme was incorporated into the event. Over 374-5165 40 children attended the event. A costume contest was held with winners listed below.



Costume Contest Winners: President Trump (Charlie Landphere, Bison); The Spooky Witch (Evelyn Landphere, Bison); The Birthday Cake (Addisyn Reiff, Bison); The Trappers (Jacob and Tristan Seim, Shadehill) and The Dinosaur Rider (Preia Chandler, Bison).



New WRCTC Members

Bison, Meadow, Sorum

Kopren, Lane & Shauna	866-4858
McClure, Carla	788-2298
Schecher, Larry & Joan	244-6446

Buffalo, Camp Crook

Donahey, Jason	406-972-4597
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Lemmon

Bennett, Dustin	374-2049
Briscoe, Casey	374-8923
Palaniuk, Jerold & Leah	376-4342
Smith, Dede	374-4523
Van Beek, Michael	374-4480
Weis, Mark Pastor	374-5104

Newell

Higgins, Joe	456-3633
Derschan, Adam D. & Erica	456-3626
Greene, Bill	456-3072
Mailloux, Aaron & Callie	456-1595
Post, Russell	456-6327

Nisland

Carpenter, Gaylen	257-2933
English, James & Gloria	257-3420

Change

Donahey, Travis	from	406-972-4597
	to	406-972-4563

Find Your Phone Number

Ten telephone numbers were hidden in the November newsletter. Those members who hunted and found their number were: Leona Aaker, Bison; Doug Davis, Belle Fourche; Andy Elshere, Faith; Mike Ginther, Lemmon; Marlen Larson, Nisland; Jewel Lyons, Buffalo and Neil Shuck, Vale. Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is December 21, 2017.**

\$10
bill credit

Winners of the Cooperative Christmas Drawing!

We celebrated "Christmas in October" in honor of Cooperative Month! We gave away 788-2968 10 \$50 bill credits and 5 \$100 bill credits to say "THANK YOU" to our members! The winners of the bill credits are below.

WINNERS OF THE \$50 BILL CREDITS:

Norma Martin, Newell
Lou Ann Bubbers, Lemmon
Terry Bohnet, Vale
Lola Hedstrom, Bison
Jo Musumeci, Newell
Nick Mackey, Buffalo
John Peck, Bison
Wade Peterson, Lemmon
Phil Hahn, Bison
Paula Reedy, Vale

WINNERS OF THE \$100 BILL CREDITS:

Gregory Juelfs, Buffalo
Vicki Stork, Nisland
Jerry Stotz, Lemmon
Gordon Anderson, Camp Crook
Judy Amor, Bison


to our winners

**Make a payment on your bill over
the phone by calling 844-252-5267
(Available 24/7)**