

Easter Coloring Contest Reminder

The coloring contest forms are due back to WRCTC by Friday, April 11th. Winners will be announced on Facebook and in the May issue of the "Calling on You" newsletter.



on facebook

facebook.com/WRCTC

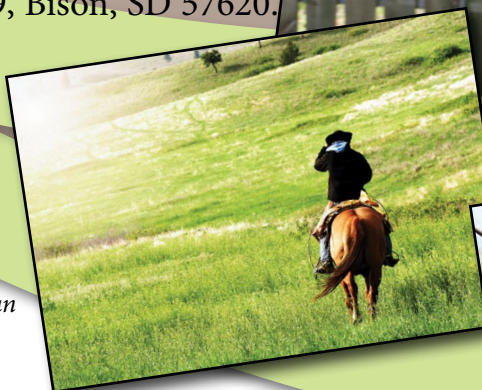
Lifestyles & Landscapes! 2015 Directory Contest

**Deadline to enter
is Aug. 15, 2014.**

Entries may be emailed to westriver@sdplains.com or mailed to WRCTC, PO Box 39, Bison, SD 57620.

- **1st Place – \$100**
- **2nd Place – \$50**
- **3rd Place – \$25**

RULES: The photo must be an original taken by a WRCTC member. The photo MAY include people; however, if the person or people are highly recognizable in the photo and it is chosen as a winner, a picture permission form must be signed prior to receiving the money. Each customer may submit TWO photos. Photos may also be submitted on a computer disc or e-mailed as a jpeg or pdf file. The photos must be in full-color and will not be returned to the customer. Photos must be pictures of WRCTC's service area. Submission of the photo releases all right of ownership of the photo and authorizes WRCTC to publish the photo on the directory cover, or use as WRCTC desires, allowing proper acknowledgement to the photographer. The photographer who captures first place will see his/her photo on the front cover of the 2015 directory and will be awarded a \$100 cash prize; second place will receive \$50 and third place will receive \$25. Employees and Directors are not eligible.



Winner of the Rush Hockey Tickets

Cheyenne Winkler from Newell was the winner of four Rapid City Rush Hockey Tickets. Cheyenne stated she had never been to a hockey game, and she is very excited to go with her three boys. Congratulations, 244-7545 Cheyenne!

Thank you to everyone who registered and "LIKED" our facebook page (facebook.com/WRCTC).

inside this issue

Year in Review	2 & 3
Audit Performed	4
Info about Sdplains Email.....	4
KBJM Farm & Home Show	4
New Members.....	4
Find Phone Number.....	4



WRCTC Year in Review - 2013

January

- Employees Helen Aaker, Rachel Eggebo and Terry Bohnet attended the Vale Ag Show on January 9th.
- Work Plan and Budgets were approved by the Board of Directors for WRCTC and West River CATV

February

- WRCATV sent out the franchise agreements to renew the cable television franchises in the towns of Bison, Buffalo, Faith, Selfridge, Timber Lake and Lemmon 788-2871.

March

- The auditing firm, Eide Bally, LLP from Sioux Falls, audited the books on March 4-7.
- The Annual KBJM Farm and Home Show was held on March 8th with WRCTC sharing a booth with Grand Electric. Employees Tally Seim, Pam Kolb, Tyrell Ellingson and Curtis Wentz were on hand to answer questions.

April

- Tyler Heil, Lemmon, was chosen to represent WRCTC at the FRS 374-7777 Youth Tour, Washington, D.C. to be held in June.
- The Bison 5th and 6th grade classes visited WRCTC to learn about the telecommunications industry.
- WRCTC Board approved a \$500 donation to the Western South Dakota Senior Services MEALS Program that provides assistance to our area towns.
- WRCTC Board approved a \$250 donation to the Bison Music Program field trip to Denver, CO.



Snapshots to each 4th grade student in Bison, Buffalo, Lemmon and Newell.

May

- It was the 12th year we awarded \$500 scholarships to area students. A total of \$2,500 was given to five seniors: Dakota McTaggart, Newell School; Lyndse

Baumgarten, Lemmon School; Megan Serr, Bison School; Wyatt Lutz, Faith School and Caitlin Cordell, Camp Crook.

- Andy Arthur celebrated his 10 year anniversary with the Cooperative.
- The WRCTC Board approved a \$2,000 donation to the ICC Reform Effort.
- The WRCTC Board approved a new five-year plan as required by the FCC.
- Jerry Reisenauer was re-elected to the SDN Board of Directors and the LECA Board of Directors.
- Colgan Huber was re-elected to 456-2218 serve another term on the Express Board of Directors as the Secretary/Treasurer.
- Jeannie Reiff was hired as an Accountant.

June

- WRCTC contracted BTI as the vendor for our Carrier Ethernet project that will carry all of our school Ethernet circuits and other Ethernet circuits 374-7694 to various businesses throughout our service territory.
- WRCTC allocated \$2,570,669 of the 2012 margins to capital credits.
- Gladys Jackson retired after 36.5 years with the Cooperative.
- Larry Hendricks, Bison, was hired as the Custodian.
- The WRCTC Board approved a \$500 donation to the Partners in Health Program at the West River Health Services Foundation in Hettinger, ND.
- The First Annual Cooperative Day for Kids was held in conjunction with Grand Electric on June 21. Over 50 children attended.



July

- WRCTC & ECI updated Grand Electric's SCADA system by removing the old Tetragenics and updated it with Orion and Survalliant systems.

August

- Riley Jensen, Scranton, won the Harding County Quiz Bowl and the \$500 scholarship from WRCTC and Grand Electric.
- Sara Hauser, Meadow, was hired as a Customer Service Representative.
- WRCTC and Grand Electric attended the local county fairs. WRCTC helped sponsor and serve the supper at the Butte/Lawrence County Fair.
- The Round-Up Committee dispersed a total of \$3,000 to six members facing large medical expenses.
- WRCTC began using our Ethernet Transport System.
- The WRCTC Board of Directors approved a \$15,000 donation over a five-year period to the MTI Capital Campaign.



September

- Tailgate parties were held in Bison, Buffalo, Lemmon, Newell and Faith. The directors and employees served bratwursts and hot dogs and shot T-shirts into the crowds.
- The WRCTC Board of Directors approved a \$4,000 donation to the Five Counties Nursing Home in Lemmon.

October

- Storm "Atlas" hit WRCTC's service territory, knocking out power and communications services.

At one point during the storm, there were 61 out of 63 RST cabinets and eight of the nine central offices without power.

- The annual meeting was postponed due to Storm "Atlas."
- Janelle Goddard, Prairie City, was hired as a Customer Service Representative.

November

- Helen Aaker retired after 40 years with the WRCTC.

- WRCTC held it's annual meeting on November 4th, 2014. Cake and ice cream was served to celebrate our 60th anniversary. Les Wolff, Lemmon; Greg Fried, Bison and Joe Burke, Newell were re-elected.



President DeJon Bakken and General Manager Reisenauer recognized the following individuals for their years of service: Directors Sandi Helms, 10 years 797-4468 and John Johnson, 25 years; Employees Tyrell Ellingson, 10 years; Colle Nash, 35 years and congratulated Helen Aaker on her retirement after 40 years of service. They also introduced WRCTC's new CEO/General Manager Reed Metzger and new employees Jeannie Reiff, Sara Hauser, Janelle Goddard and Larry Hendricks.



- Reed Metzger from Byers, Colorado, was selected to lead the Cooperative as the new General Manager. He began work on 456-1475 November 4th.
- Three of WRCTC's communications technicians traveled to Kennebec Telephone Company in Kennebec, SD, to help cut members over to their new FTTH product.

December

- The Round-Up Committee selected seven members to receive \$500 each.



- General Manager Jerry Reisenauer retired after working for WRCTC and Grand Electric for over 25 375-3134 years.
- WRCTC Technicians placed as the top teams at the 2013 Telecom Tech Challenge.



- The WRCTC Board of Directors approved a donation of \$10,000 to the Rancher Relief Fund.



New WRCTC Members

Bison, Meadow, Sorum

Drews, Dustin & Jessica	244-7616
Farmers Union Ins. (Voller Agency)	244-7431
Fox, Brian	866-4634

Buffalo, Camp Crook

Anderson, Bruce	375-3657
Turbiville, Trent & Sydney	375-3529

Lemmon

Banick, Andrew & Christine	374-7770
Lorenz, Jack	374-4353
Parmley, Christine	374-4354

Newell

Kratovil, Cara	456-3583
Tuhy, Kathryn	456-3649

Change

Harkins, Jess & Mary	from	244-5254
	to	788-2945

Find Your Phone

Ten telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Jesse Bail, Camp Crook and Shannon Secrest, Buffalo.

Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count.

Deadline is April 21, 2014.

Audit Performed

Auditors from Eide Bailly LLP, Sioux Falls, audited the WRCTC books on March 3-7. The results of the audit will be presented to members at the 257-2632 Annual Meeting on October 6th.



Auditors (left to right): Randy Franken, Derrick Larson and Cody Malik.

ATTENTION SDPLAINS CUSTOMERS

If you are an sdplains Internet customer and use something other than sdplains for email, please contact our office with a current email address where we can send important notifications as well as our e-newsletter.

This will not affect your WRCTC Internet connection.

Please email us at westriver@sdplains.com or give us a call at 605-244-5213 or 777 so we can update our records.

KBJM Farm & Home Show

March 14th turned out to be a great day for the 2014 KBJM Farm and Home Show in Lemmon. WRCTC, along with Grand Electric, were among the 36 businesses that had a booth at the Beeler Community Building. If you were one of the many individuals who attended the Farm and Home Show, you may have stopped by our booth to grab a bag of popcorn, chat with us about our services or sign up for one of two \$25 bill credits. Connie Bootz, Tally Seim, Curtis Wentz and Tyrell 375-3669 Ellingson were on hand to answer any questions.



Employee Tyrell Ellingson assisting a member.

Donna Smith from Lemmon and Kathy Hayes from Lemmon will have a little extra spending money in April as they were the winners of the \$25 bill credits. Congratulations Donna and Kathy! Thank you to everyone who attended the KBJM Farm and Home Show and to those who stopped by our booth.