

Coming Soon...



to a TV near you!

Our new FiberVision Digital Video will have you and your TV screaming for joy! We are sure you'll fall in love with our new channel lineups, crystal-clear picture and reasonable prices. With West River's FiberVision Video, you can:

- Record up to 6 simultaneous High-Definition streams
- Receive Local Networks in Standard AND High-Definition, including KNBN (NBC)
- Receive 3 Public Broadcasting Stations
- Watch the Emergency Alert System (EAS) on all channels
- Retrieve the Local Weather with a click of a button
- Listen to your Voicemails through your TV
- Watch Midco Sports Networks for local college sports
- Watch Fox Sports, Fox News & the NFL Network!
- View Picture-in-Picture without special TV requirements

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PRICING INFORMATION COMING SOON!



*Co-General Manager
Colle Nash*

Update on WRCTC's Operations

We are gearing up for the 2016 construction season! We have Fiber-to-the-Home (FTTH) projects in the Newell, Buffalo and Bison areas planned for 2016. We have received the majority of easements for the Newell and Buffalo FTTH projects and we will be sending easements out for the FTTH project east of Bison the beginning of April.

As the warmer weather approaches and construction starts up again, I would like to take a moment to remind you to call 811 before you dig. It takes one phone call to prevent a fiber optic cable from being damaged and a telecommunications outage. Fiber optic cuts can take several hours to repair 376-5236 and cost thousands of dollars. Please call 811 before you begin any projects that require digging.

In the beginning of March, cost consultants, Paul Nesenson and Gordon Dauchy, from JSI, Eagan, MN visited WRCTC to review our 797-4667 2016 cost study and discussed future Universal Service Fund (USF) impacts to WRCTC. JSI is a full-service consulting firm that provides high-quality financial, management, regulatory and strategic assistance to WRCTC.



Paul Nesenson and Gordon Dauchy from JSI.

As you may have seen on the front page, WRCTC will be introducing our new television services soon. Since WRCTC's voice, data and video network is transitioning to an Internet Protocol (IP) based network, the tools and methodology for troubleshooting the network must also transition. Our technicians attended the 2016 SDATC Spring Workshop to learn the new software and techniques used to 374-5461 troubleshoot and maintain an IP based network.

Call Before You Dig



Planning a home improvement job? Planting a tree? Installing a fence or deck? WAIT! Here's what you need 244-5616 to know first:

Whether you are planning to do it yourself or hire a professional, smart digging means calling **811** before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs.



KBJM Farm & Home Show

March 11th turned out to be a great day for the 2016 KBJM Farm and Home Show in Lemmon. WRCTC, along with Grand Electric, were among the many businesses that had a booth at the Beeler Community Building. If you were one of the many individuals who attended the Farm and Home Show, you may have stopped by our booth to grab a bag of popcorn, chat with us about our television services or sign up for one of two \$25 bill credits. Sara Hauser, Tyrell Ellingson and Rachel Eggebo were 456-2556 on hand to answer any questions.

Many people stopped by to check out our new television services, which will become available to our members within a few months. The new service will be available to all members who have Fiber-to-the-Home (FTTH) technology. We are excited to offer the 375-3989 new channel lineups to our town residents as well as our rural customers.

Edna Ellison, Lemmon and Norman Miles, Meadow, will have a little extra spending money in April as they were the winners of the \$25 bill credits. Congratulations Edna and Norman! Thank you to everyone who attended the KBJM Farm and Home Show and to those who stopped by our booth.

TOP: Tyrell Ellingson visiting with Art Pederson about the new TV services. RIGHT: Sara Hauser explaining the new TV services to Shane Penfield.



Audit Performed

Auditors from Eide Bailly LLP, Sioux Falls, audited 257-2828 the WRCTC books the first week in March. The results of the audit will be presented to members at the Annual Meeting on October 3rd.

The auditors from Eide Bailly: Luke Johnson, Tye Raml and Brady Cross.

New WRCTC Members

Bison, Meadow, Sorum

Van Vactor, Krista 244-7531

Buffalo, Camp Crook

Stangle, Clint 375-3196

Lemmon

Dean, Robert & Hope Klein 374-4486

Farpella, Capri 374-4484

Neal, Shawn 374-4483

Newell

Henry, James & Tena 456-3637

Musgrove, Jonathon 456-3329

Musumeci, Jo 456-3826

Owl Creek Enterprizes 456-3844

Reitz, Bill & Wendy 456-3792

Winder, Greg & Crystal 456-3695

Wonderly, Lisa 456-3796

Nisland

Chapman, Janie 257-2912

Harrison, Jessica 257-2915

Reinford, Wes & Carla 257-2910

Troendle, Brian 257-2913

Find Your Phone

Ten telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Cecilia Sundstrom, Newell; Kim Richards, Newell; Charles Reid, Nisland; Donald Palmer, Prairie City; Delwyn Newman, Lemmon; Richard McGinnis, Vale; Brad Johnson, Camp Crook and Pat Dinkins, Bison. Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is April 21, 2016.**

SECURE PAY

Make a payment on your bill over the phone
using a debit/credit card or check.

Available 24/7!

844-252-5267

Anniversary for Josh Mackaben



JOSH MACKABEN recently celebrated ten years of service with WRCTC. In 2006, Josh started working for WRCTC as a Combination Technician, and in 2009, he was promoted to Journeyman Combination

Technician. In November 2015, Josh was promoted to Area Journeyman Combination 374-7845 Technician for the Newell, Nisland and Vale areas.

His main responsibilities include installing high-speed DSL Internet service, maintaining and repairing telecommunications services, cutting members over to the Fiber-to-the-Home (FTTH) technologies and locating underground facilities.

Josh and his wife Cori have 456-1665 three boys and one girl: Corbin, Cooper, Cruze and Savana. In his spare time, Josh enjoys hunting, fishing and spending time with his family.

FUSC to Decrease

West River Cooperative Telephone members will see an decrease in the monthly Federal Universal Service Charge (FUSC) on their 866-4605 telephone bill effective April 1, 2016.

Residential and single line businesses will decrease from \$1.55 to \$1.52 (.03 cent decrease). Multiple line businesses will decrease from \$2.22 to \$2.18 (.04 cent decrease). Also, all members with DSL, which is high speed Internet, will see their FUSC rate decrease from \$5.38 to \$5.29 (.09 cent decrease) per month. These rates are calculated by the FCC and we are required to implement the increases or decreases accordingly.