



**WRCTC office
will be closed
November 24th
and 25th for
Thanksgiving!**

**Happy
Thanksgiving!**

Annual Meeting Highlights

We had a wonderful evening for our Annual Meeting. Over 300 people attended WRCTC's 456-2380 Annual Meeting on October 3rd. Those who attended were greeted with hot coffee, fresh pancakes and two 972-4565 different kinds of sausage. After the meal, the business meeting started. The Rogers-Smith Post #255 posted the colors and Beth Pekar, Bison, sang the national anthem.

This was the 866-4496 first year that iPads were used to register members, which drastically cut down on the wait time in the registration line. Members who registered were entered for a chance to win one of several door prizes as well as six chances to win \$100 CASH. Those 374-7027 lucky winners were:

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TOP: President DeJon Bakken presents James Klein, Lemmon, with his new iPad Mini. MIDDLE: Tiss Johnson, Shadehill, won \$90 by playing PLINKO. BOTTOM: Manager Colle Nash giving his Manager's Speech.

Appreciation Lunches

Round up your friends and neighbors and join us for **Appreciation Lunches** during the month of November!

To show our appreciation, WRCTC and Grand Electric will be hosting three lunches.

Bring your appetite and your questions!

- **Indian Creek Church at Noon on Monday, Nov. 14**
- **Newell Senior Center at Noon on Tuesday, Nov. 15**
- **Ludlow Hall at Noon on Wednesday, Nov. 16**





Get Smart with SmartHub!

TAKE CONTROL OF YOUR ACCOUNT! SmartHub provides convenient account access and two-way communication to your telecommunications provider online or via your mobile device. Manage payments, notify customer service of account and service issues, check your usage and receive special messaging from your provider all at the touch of a button. SmartHub is available on Android and iOS smartphones and tablets as well as on the Web.



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Customer Service



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With SmartHub, you can pay your bill and even manage your payment options:

Need to update your expiration date on your credit/debit card?



NO PROBLEM!

How about changing your payment method?



NO WORRIES!

Want managed notifications, such as payment confirmation or when your credit card is about to expire?



YOU GOT IT!

Sign up for SmartHub today by visiting www.wrctc.coop and get started!

To learn more about SmartHub, please visit www.smarthubapp.com.

WRCATV to Cease Cable TV Services in McIntosh

Due to the economic feasibility of the current system, West River 257-2294 Cable Television will be terminating services to all customers in McIntosh effective November 30, 2016. West River Cable Television 375-3884 thanks each of its customers for their continued support. WRCTC will still continue to offer Internet services in the town of McIntosh.

FiberVision

**DON'T MISS A SECOND OF
YOUR FAVORITE FOOTBALL
TEAM WITH FIBERVISION!
WITH WHOLE-HOME DVR,
YOU CAN RECORD UP TO SIX
SIMULTANEOUS CHANNELS
IN HIGH-DEFINITION.**

Call 605-244-5236 today!

WIN A \$25 VISA GIFT CARD FOR CHRISTMAS!

WRCTC is giving away 12 \$25 VISA Gift 244-5534 Cards for Christmas this year! In order to enter the drawing, please fill out the certificate located to the right and return it to WRCTC, PO Box 39, Bison, SD 57620. You may also register online at www.wrctc.coop. You must be a member of West River 376-5102 Cooperative Telephone Company to win. **Please enter only once.**



**Deadline to register is
December 7, 2016.**

WRCTC VISA GIFT CARD REGISTRATION

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Mail to WRCTC • PO Box 39 • Bison, SD 57620.

Annual Meeting (continued)

William & 374-3684 Donna Erhart, Lemmon; LuVerne Anders, Faith; Esther Carmichael, Lemmon; Darryl & Helen Helland, Lemmon; Patsy Miller, Shadehill and Beth Hulm, Bison. Esther "Tiss" Johnson, Shadehill, won a chance to play PLINKO for cash. Tiss walked 375-3374 away with \$90 in her hand. During the meeting, numerous door prizes were handed out. Kids were encouraged to register for a chance to win an iPad Mini! James Klein, Lemmon, won the iPad Mini.

The Nominating Committee Report was presented to the members by Attorney Ronda Miller. Greg Fried, Bison; Joe Burke, Newell and Garrett Schweitzer, Lemmon ran unopposed and continue with their directorships.

General Manager Colle Nash 788-2930 reported on the accomplishments of the Cooperative over the past year and discussed the challenges the Cooperative faces in the future. President DeJon 244-5663 Bakken and Manager Colle Nash recognized the following individuals for their years of service: Director Judy Gano, Meadow, 20 years; DeJon Bakken, 15 years and Don Trohkimoinen, 15 years. They also 456-2811 congratulated Terry Bohnet on his retirement after 16 years of service. Terry was the Area Journeyman Combination Technician in the Newell Area. He and his wife, Linda, reside in Vale.

TOP: Directors elected were (left to right): Greg Fried, Joe Burke and Garrett Schweitzer. MIDDLE: Terry Bohnet receiving a watch and plaque from President DeJon Bakken for his 16 years of service. BOTTOM: Celebrating anniversaries were directors DeJon Bakken, 15 years; Judy Gano, 20 years and Don Trohkimoinen, 15 years.



Winners of the \$100 CASH prizes were: William & Donna Erhart, Lemmon; Beth Hulm, Bison; Helen Helland, Lemmon; Esther Carmichael, Lemmon; Patsy Miller, Shadehill and LuVerne Anders, Faith.

New WRCTC Members

Bison, Meadow, Sorum

Reder, Drew 244-5241

Buffalo, Camp Crook

Johnson, Ann C. 375-3709

Rosander, Ivan 375-3826

Lemmon

Frisvold, Donatella 374-0684

Goodrich, Archie & Carol 374-4505

Honeyman, T. J. & Bart 374-7418

Huber, Dale 374-4506

Schwab, Brandy 374-7891

Ulmer, Mariah 374-4490

Newell

Bartlett, Kim 456-7619

Clark, Caleb 456-8907

Nisland

Cartwright, Kathy 257-2921

Kainz, Tiffany 257-4942

Klinghagen, Jason & Emily 257-4266

The Meat Shop 257-4256

SECURE PAY

**Make a payment on your bill
over the phone using a
debit/credit card or check.
Available 24/7!**

844-252-5267

Find Your Phone

Fifteen telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Bob Wallace, Lemmon; Terry Smith, Vale; Keith Peterson, Lemmon; Dan Olson, Newell; Dennis Kari, Bison and Jeremy Humbracht, Buffalo. Hidden in this issue are ten new numbers. If you find your number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is November 18, 2016.**

From the Mailbox



WRCTC/Grand Electric,
thank you so much for
awarding me your generous
scholarship of \$500. I really
appreciate all of your support over the years!

Thanks again!

Colton Damjanovich, Lemmon

WRCTC,

I would like to take the opportunity to thank the Co-op for the praying cowboy statue that I won at the annual meeting. I would also like to send a quick thank you for the wonderful supper that was provided.

Randy Routier, Buffalo

Dear WRCTC Staff,

We wanted to thank you for the beautiful wall hanging we won as a door prize at the annual meeting. It's perfect for us because there are spaces for five small 456-2075 pictures around a big picture in the center. We have five kids, so there's a space for each of them and one of us in the middle! Thanks for the great meal, too. That was delicious sausage, the pancakes were fluffy and the coffee was SO GOOD! We realize you all went to a lot of work and we appreciate it all!

Sincerely,

Ramon & Cathy Barnes, Lemmon

WRCTC,

Thank you for the \$50 bill credit we won at the annual meeting. The \$50 toward our phone bill is greatly appreciated. Also, thanks for the pancake and sausage supper.

Thanks again,

Rodney & Elva Belle Carr, Prairie City

Dear WRCTC & Grand Electric,

I am honored to have been chosen as a recipient of the 2016 Scholarship Program award. It will assist me in furthering my education at South Dakota State University this fall.

Thanks again for your support!

Sincerely,

Tori Voller, Bison

Thank you so much for selecting me for the West River Cooperative Telephone Company and Grand Electric \$500 Scholarship. It will go towards furthering my 374-5792 education at North Dakota State University this fall. Again, I thank you for your generosity.

Sincerely,

Alex Hansen, Camp Crook