



## SmartHub: It's the Smart Way to Pay your Bill

The new SmartHub communications tool provides more information than ever before on your computer, smart phone or tablet.

Check it out at  
[www.wrctc.coop](http://www.wrctc.coop).

## The Power of Pennies

*It is amazing what a few pennies every month can do for families in need! The Round-Up Program is one way of showing others in your community that you care.*

"This came at the perfect time," Linda Borchert emotionally exclaimed as she received her Round-Up check. Sometimes it only takes a few pennies to make someone's day! In December, the WRCTC Round-Up committee selected five members to receive donations from the Round-Up funds. Receiving \$500 each were: Linda Borchert, Lemmon; Rose Blake, Belle Fourche; Carol Odell, Camp Crook; Brad Johnson, Camp Crook and Erna Ellison, Lemmon.

Each family was very appreciative of the monetary donation. When faced with medical bills or other hardships, every penny makes a difference. If you

are not "rounding up" your bill to the nearest dollar to help friends and family in your community and you would like to, please contact our billing department at 777 or 605-244-5213. They would be happy to help you get set up on the program.

The most it can cost is 99 cents a month, and you never know when 375-3158 it might be you or a member of your family who could benefit from this program.

(continued on page 2)



**TOP: Director Garrett Schweitzer presenting Linda Borchert with her check. BOTTOM: Rose Blake receiving her check from committee member, Dena Juelfs.**

## inside this issue

Promotion for Huber.....	2
VISA Gift Card Winners.....	2
Round Up (continued) .....	2
Slow Wi-Fi?.....	3
From the Mailbox .....	4
New Members.....	4
Find Your Number .....	4



## Promotion



**COLGAN HUBER** was promoted to Assistant General Manager for Grand Electric and WRCTC on November 30, 2016. Colgan began working for the cooperatives on June 2, 1997, as the Manager of Office Services and was promoted to Administrative Assistant in April 2000. In January of 2002, his title changed to 375-3116 Assistant Manager and then to Director of Finance in April 2008.

Colgan's job responsibilities are to provide support for the General Manager and the Board of 456-1929 Directors through the development of long-range plans, policies and budgets. He is also the manager of the Accounting, Customer Service and Marketing Departments as well as the Head Custodian. He currently serves on the SDREA Editorial Board for the Cooperative Connections publication and the Express Communications Board through SDN.

Colgan graduated from Newell High School and 866-4615 Black Hills State University with a bachelor of science degree in Business Administration. He is a member of the Blessed Sacrament Catholic Church and the Bison Commercial Club. In his spare time, Colgan enjoys golfing, playing darts and car detailing.

## VISA Gift Card Winners!

**Congratulations to our \$25 VISA Gift Card Winners:**

Ronda Cordell, Camp Crook  
Martha Thingvold, Lemmon  
Martha Paulson, Lemmon  
Billy Clanton, Buffalo  
Delores Sexton, Bison  
Bob Crow, Sr., Bison

Tim Dirk, Shadehill  
Linda Baker, Newell  
Mylan Charles, Jr., Newell  
Dan Anderson, Meadow  
Michelle Hanson, Nisland  
Ben Fox, Prairie City



## The Power of Pennies (continued)



If you know of someone who could benefit from this program, please contact one of our Round-Up committee members. They represent the areas served by WRCTC and decide how the funds will be dispersed. The current WRCTC Round-Up Committee members are: Connie Humble, Newell; Dena Juelfs, Buffalo; Betty Haase, Lemmon; Rosemary Dreiske, Lemmon; Shawnda Carmichael, Bison and Carolyn Ruff, Vale.



**LEFT:** Erna Ellison and her husband, Darrel, holding their Round-Up Check. **ABOVE:** Brad Johnson and his wife, Deb, with their check.

# Slow Wi-Fi? It might be more than just the service.

Experiencing slow Wi-Fi speeds can be caused by several factors. Computers and other devices on a Wi-Fi connection share a finite capacity of resources. There is an undefined limit of how many devices can connect to and successfully use a wireless network. On home networks, all devices normally share a single Internet connection. The performance of your Internet access will start to diminish as more devices join your Wi-Fi network. Even just a handful of active devices doing video streaming or heavy Web downloading can quickly max out a shared Internet 257-2696 link.

To help understand this better, think of your Wi-Fi connection as faucets in your house. The more faucets you turn on, the less water pressure you will have at each faucet. That is because you are requiring the water to go different directions at the same time. Once you 244-7138 start turning off the faucets, then the water pressure will increase. Even if you are not using those faucets, the water is still flowing to each one that is turned on. This is the same for your Wi-Fi connection.











Please take a look at the example to the right. This is a perfect example of multiple devices connecting to a single Internet connection. Every device that is “Online” is utilizing the Internet connection even if you are not using the device.

Here is a list of possible devices that could be using your Wi-Fi connection:

- Smart Phones
- Laptops
- Tablets
- Desktop Computers
- Wireless Printers
- Security/Surveillance Cameras
- Satellite Television Whole-Home DVRs (such as Joeys and Hoppers 788-2293)
- Smart TVs
- Gaming Stations (such as Xbox, Wii and Playstation)
- Femto Cells (aka Cellular Service Extenders)
- Voice activated devices (such as Dot and Alexa)
- Fitbits
- Smart Appliances (such as refrigerators, washers and dryers)
- Nest devices (such as smart thermostats and smoke detectors)

It's surprising how many devices utilize the Internet! If you are experiencing slow Wi-Fi speeds, look around your house. You may have more devices connected than you think. If you are not using a device, you may want to turn off 374-3499 your Wi-Fi connection on the device itself or disconnect it from your Wi-Fi network until you are using it.

If you are currently a West River FiberVision customer, not to worry! While your television services are streamed over the same fiber optic cable that is 456-1436 transporting your Internet connection, it is not utilizing your Wi-Fi connection to receive service. So surf on FiberVision members!

Device	Status	Connections
 iPad_School	Online	Ethernet
 Marys-Droid	Online	Ethernet
 Johns-Droid	Online	Ethernet
 Hopper	Online	Ethernet
 Joey_AP	Online	Ethernet
 My-iPhone	Online	Ethernet
 iPhone6s	Online	Ethernet
 Joey_WiFi	Online	Ethernet
 Android-Tablet	Online	Ethernet
 PC-Windows	Online	Ethernet
 Smart-TV	Online	Ethernet



## New WRCTC Members

### Bison, Meadow, Sorum

Johnson, Lyndel & Kimberly	244-5922
Tangled Salon	244-5334

### Lemmon

Bauer, Kenna	374-8296
Harrison, Keaton & Olivia Frisvold	374-3178

### Newell

Weeldreyer, Jeremiah	456-5746
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### Vale

Dalzell, Jessica	456-7945
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## SECURE PAY

**Make a payment on your bill  
over the phone using a  
debit/credit card or check.  
Available 24/7!**

# 844-252-5267

## Find Your Phone #

Ten telephone numbers were hidden in the last newsletter. Those members who hunted and found their number were: Lyle Sainsbury, Camp Crook; Donald Powell, Buffalo; Richard Johnson, Faith; Raymond Jackson, Lemmon; Joe Green, Bison and Peter Flaigg, Vale. Hidden in this issue are ten new numbers. If you find your number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is January 20, 2017.**



## From the Mailbox

*Thank you for the \$100 bill credit on our phone bill. What a nice Christmas surprise!*

Joe & Karen Wilkinson, Reva

*Thank you for the credit on my bill. Always nice this time of year. Thank you very much*

Paul & Judy Hinkhouse, Nisland  
\$50 bill credit winner

*Thank you for the \$100 bill credit I won. It was 374-7863 definitely a surprise. Thanks for all you do for the cooperative members.*

Sincerely,  
Lori Teller, Buffalo

*Thank you! What an opportune gift as I just had hip surgery and this will certainly help financially!*

Nathan Neilan & Roxanne Silvernagel-Neilan  
\$50 bill credit winner

*Thank you for the \$100 bill credit we received from your October giveaway! What an awesome surprise! Thank you so much!!*

Joe & Kathy Zorc, Lemmon

*On behalf of the Lemmon and Bison Food Pantries, we thank you for your gift of cash. Our pantry usage is high this time of the year. You have helped us to help others and we appreciate that. God Bless and Merry Christmas!*

Florence Hoff, Pantry Coordinator

To the Round-Up Committee-  
Thank you, THANK YOU for the check I received. I put it all towards my chemo bill and I appreciate the help so much.

To WRCTC and its Members -  
Thank you for starting this fund and to all those who are in the Round-Up program. A few cents each month has helped so many. Thank you, Lord, for these people helping people! Again, Thank You!

Love,  
Karol Hoffman, Lemmon  
July 2016 Round-Up Recipient