

West River
Cooperative
Telephone
Company

Calling on You

Annual Meeting Highlights



WRCTC office will be closed November 22rd and 23th for Thanksgiving!

Happy Thanksgiving! We had a wonderful evening for our Annual Meeting. Over 150 people attended WRCTC's Annual Meeting on October 1st. Those who attended were greeted with hot coffee, fresh pancakes and two different kinds of sausage. After the meal, the business meeting started. The Rogers-Smith Post #255 posted

the colors and James Brixey, Prairie City, sang the national anthem.

Members who registered were entered for a chance to win one of several door prizes as well as five chances to win \$100 CASH.
Those lucky winners were: Sara Weishaar, Bison; Florence Hoff,

Lemmon; John & Dorothy Wells, Lemmon; Esther Carmichael, Lemmon

(continued on page 5)

TOP: DeJon Bakken (far left) and Colle Nash (far right) present Russell Peacock with a clock for his 33.5 years of service. BOTTOM: John Peck, Bison, won \$85 by playing PLINKO.



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Appreciation Luncheons

Round up your friends and neighbors and join us for **Appreciation Luncheons** during the month of November!

To show our appreciation, WRCTC and Grand Electric will be hosting three luncheons.

Bring your appetite and your questions!

- Beeler Community Center in Lemmon at Noon on Tuesday, Nov. 13
- Lodgepole Center at Noon on Wednesday, Nov. 14
- Reva Hall at Noon on Thursday, Nov. 15



Changes coming to Lifeline Program

The Lifeline Program has had several changes during recent years. Some 866-4477 impact us as a service provider and others impact our subscribers, such as the **changes in the minimum standards** (18/2 on December 1, 2018).



What is Lifeline?

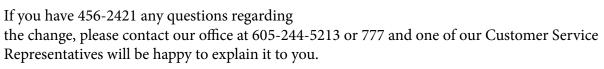
Lifeline is the FCC's program to help make communications services more 257-0082 affordable for low-income consumers. Lifeline provides subscribers a discount on monthly telephone service purchased from participating providers in the marketplace. Subscribers can also purchase discounted broadband from participating providers.

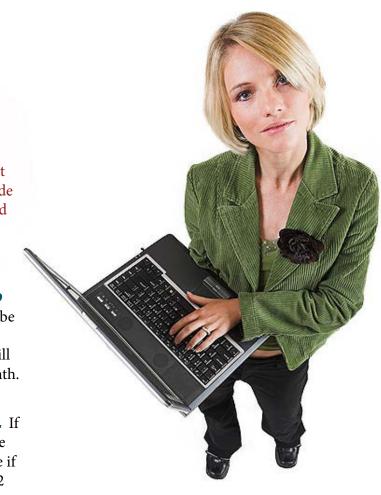
What does this upcoming change mean to me as a Lifeline participant?

New Minimum Service Standards:

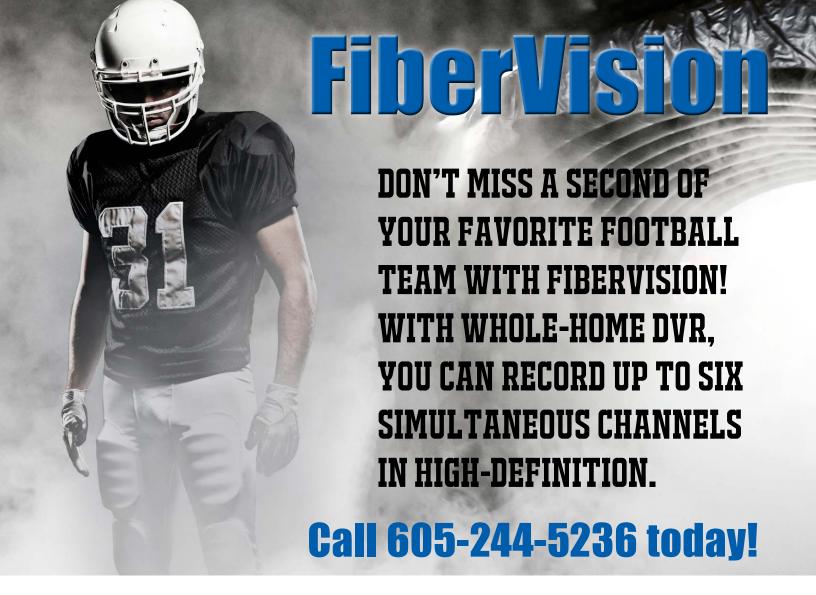
The Lifeline Minimum Speed Standard for broadband changes on December 1, 2018, to 18/2 (18 mbps download speed and 2 mbps upload speed). If you are currently on our lowest broadband speed (15/2), you will need to upgrade to the second package - 30/2 (30 mbps download speed and 2 mbps upload speed). You may choose to stay on 15/2, but you will lose your Lifeline discount.

- Existing Voice Subscribers No impact right now. However, this will be the last year these customers will receive the full benefit. Starting in December 2019, it will decrease from \$9.25 a month to \$7.25 a month.
- Existing Voice/Broadband
 Subscribers Potential Impact. If
 the broadband service is less than 18/2, these
 subscribers will now only qualify for Lifeline if
 they increase their Internet speed to the 30/2
 package offered by WRCTC.





2.



Check Your Local Weather on www.wrctc.coop





WRCTC and Grand Electric have teamed up with SDSU to help provide our service territory with the most accurate weather data 456-2582 right from our website! There are currently weather stations located in Bison, the Antelope Range Research Station near Buffalo, Lemmon and Nisland. WRCTC and Grand Electric are currently sponsors of the 788-2204 Bison and Lemmon weather stations.

What does Mesonet mean?

Mesonet at SDSTATE is a network of automated weather stations that provides high definition

weather stations that provides high definition weather coverage: areas of just a few hundred square miles and time intervals of several times per hour. This can be contrasted with the typical coverage that is thousands of square miles and hourly. Mesonets excel in 376-3133 providing high precision data particularly with highly variable elements like wind and precipitation.

Nisland

Antelope

WRCTC and Grand Electric hope you take advantage of these current weather 375-3648 stations.

Annual Meeting (continued)

and Mikal Stenerson, Buffalo. John Peck, Bison, won a chance to play PLINKO for cash. John walked away with \$85 in his hand. During the meeting, numerous door prizes were handed out, including several \$50 bill credits! Kids were encouraged to register for a chance to win one of two backpacks full of goodies! Liza Helms, daughter of Jake & Katie Helms, Reva and Kody Lyons, son of Candace Lyons, Bison, won the backpacks.

The Nominating Committee Report was presented to the members by Attorney, Ronda Miller. DeJon Bakken, Lemmon; Sandi Helms, Reva and Kacie Turbiville, Camp Crook, ran unopposed and continue with their directorships.

General Manager Colle Nash reported 374-3133 on the challenges, disappointments and accomplishments of the Cooperative over the past year and discussed some of the future projects that are in store. President DeJon Bakken and Manager Colle Nash presented Russell Peacock with a clock for his 33.5 years of dedication to WRCTC and Grand Electric. 244-7536 President DeJon Bakken and Manager Colle Nash also recognized the individuals with anniversaries: Directors – Garrett Schweitzer, 5 years, Sandi Helms, 15 years and employees – Tyrell Ellingson, 15 years and Colle Nash, 40 years.

TOP: Directors re-elected: DeJon Bakken, Sandi Helms and Kacie Turbiville. MIDDLE 1: Years of service: Tyrell Ellingson, 15 years; Colle Nash, 40 years; Garrett Schweitzer, 5 years and Sandi Helms, 15 years. MIDDLE 2: Liza Helms, Reva, and Kody Lyons, Bison, were the lucky winners of the backpacks FULL of goodies!





Winners of the \$100 CASH prizes were: Sara Weishaar, Bison; Mikal Stenerson, Buffalo; Florence Hoff, Lemmon; Esther Carmichael, Lemmon and John & Dorothy Wells, Lemmon.

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New WRCTC Members

Buffalo, Camp Crook

Lehman, Jess 375-3290 Olson Propane 375-3751

Lemmon

Port6, LLC 374-4539

Newell

Roeszler, Cord 456-1566 Welfl, Mike 456-4539

SECURE PAY

Make a payment on your bill over the phone using a debit/credit card or check.

Available 24/7!

844-252-5267

Find Your Phone

Ten telephone numbers were hidden in the last newsletter.
Those members who hunted and found their number were: Shiloh Baysinger, Bison;
Melissa Breding, Buffalo; Brian

and found their number
were: Shiloh Baysinger, Bison;
Melissa Breding, Buffalo; Brian
Williams, Buffalo; Ernie Melum, Capitol, MT; Lloyd
Dale, Lemmon; Darryl Helland, Lemmon; Harry
Larson, Meadow; Ray Eichler, Newell and Mary Jo
McFarland, Vale. Hidden in this issue are ten new

numbers. If you find your number, all you have to do is notify our office. The \$10 will then be deducted from your telephone bill. New connect numbers do not count. **Deadline is November 16, 2018.**

Get Smart with SmartHub!

Sign up for SmartHub today by visiting www.wrctc.coop and get started!

From the Mailbox

WRCTC,

Thanks so much for providing awesome drawings! Liza loves her backpack full of goodies!

Thank you,

Helms Family, Reva

WRCTC,

Thank you for the good pancake supper and the gift at the meeting. Bob really appreciates the wrench set. It is very nice. We are happy to have won a gift.

Sincerely, Robert & Carolyn Ruff, Vale

Round-Up Program

Every Penny Counts. But don't just take our word for it. Listen to some of the recipients!

My family would like to thank you for your generous donation. It is sometimes hard to express how thankful we are to all who have helped us. Words do not seem to be enough. You have touched our hearts and shown us the goodness and kindness that dwells in all of us, but it truly is the people who act on it that makes a difference in our lives – you are those people.

Thank you for being you and thank you for not only helping our family, but other families too. Thank you for hope.

Mike, Glynis, Jason, Keira & Zoey Wallum, Lemmon \$500 July Round-Up Recipients

We want to thank the Round-Up Program of West River Cooperative Telephone Company for the check of \$500. It will greatly help us.

> Dick & Erma Albert, Buffalo \$500 July Round-Up Recipient

Round Up Committee,

We very much appreciate the monies that you gave to us after the tornado hit our ranch. We are starting to make a plan on how to rebuild some of our buildings. Again, thank you very much!

> Doug & Julia Davis, Camp Crook \$500 July Round-Up Recipient

The Round-Up committee will meet in early December via a conference call to select 456-2339 individuals or organizations deserving of the funds. If you know of someone or an organization that can benefit from the Round-Up Program, please contact Rachel Eggebo at 605-244-5213 or 777.