

West River
Cooperative
Telephone
Company

Calling on You



VIPRE AntiVirus Don't go online without it!

We've removed the guesswork by ensuring you have everything you need to stay protected online. Protect up to three computers with just one low monthly fee of \$5. To protect your computer(s), contact us at 605-244-5213 or 777.



on facebook

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West River's HIDERVIS STOWTHE.

- Restart a program after it has already started airing
- Record up to 6 simultaneous High-Definition streams
- Receive Local Networks in Standard AND High-Definition
- Set up and schedule DVR recordings from anywhere
- Watch the Emergency Alert System (EAS) on all channels
- Retrieve the Local Weather with a click of a button
- Listen to your Voicemails through your TV
- Watch Midco Sports Networks for local college sports
- Watch Fox Sports, Fox News & the NFL Network!
- View Picture-in-Picture without special TV requirements
- Movie channels available at an additional monthly rate

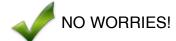


With SmartHub, you can pay your bill and even manage your payment options:

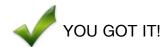
Need to update your expiration date on your credit/debit card?



How about changing your payment method?



Want managed notifications, such as payment confirmation or when your credit card is about to expire?



FUSC Increase

West River Cooperative Telephone members will see an increase in the monthly Federal Universal Service Charge (FUSC) on their telephone bill effective April 1, 2021. A Federal Communications Commission (FCC) order changed the way telephone companies can recover their Federal Universal Fund contributions. The Federal Universal Service Fund Program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States. Residential and single line businesses will increase from \$2.07 to \$2.17 (.10 cent increase). Multiple line businesses will increase from \$3.88 to \$4.07 (.19 cent increase). Please keep in mind that if you bundle your services, you do not see these charges as they are included in your flat bundle fee. Just one more reason to bundle!



Call Before You Dig

Planning a home improvement job? Planting a tree? Installing a fence or deck? WAIT! Here's what you need to know first:

Whether you are planning to do it yourself or hire a professional, smart digging means calling **811** before PO Box 101, Bison each job. Homeowners often make risky assumptions about 18819 Whitewood Valley Rd., Nisland; whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs.

KNOW WHAT'S BELOW. CALL 811 BEFORE YOU DIG



KBJM Farm & Home Show

On March 12, West River Cooperative Telephone Company, along with Grand Electric, were among the many businesses that had booths at the Beeler Community Building for KBJM's Farm and Home Show. If you were one of the many individuals who attended the Farm and Home Show, you may have stopped by our booth to grab a bag of popcorn, chat with us about our services or smart home gadgets, to view the barn camera display, or to watch some of the State Girls Basketball Tournament.



WRCTC gave away hats and lip balm and members were able to sign up for one of two \$25 bill credits. Connie Bootz, Janelle 505 Girard Ave Apt#8, Newell; Goddard, Brent Simons and Tyrell Ellingson were on hand to answer any questions as well as show cutomers how the gadgets worked. Bridget Keller and Darlene Hopfinger, both from Lemmon, will have a little extra spending money in April as they were the winners of the \$25 bill credits. Congratulations, Bridget and Darlene!

Thank you to everyone who attended the KBJM Farm and Home Show and to those who stopped by our booth.

ATTENTION SDPLAINS CUSTOMERS

If you are a sdplains
Internet customer and
use something other
than sdplains for email,
please contact our
office with a current
email address where
we can send important
notifications as well as
our e-newsletter.

THIS WILL NOT AFFECT YOUR WRCTC INTERNET CONNECTION.

Please email us at westriver@sdplains.com or give us a call at 605-244-5213 or 777 so we can update our records.

New WRCTC Telephone Numbers

Meadow

Anderson, Danessa 788-2688

Newell

Newell Implement & Auto Sales 456-7566 Olding, Bruce 456-1011

Donation to the DEX: Dakota Events CompleX

For 135 years, the South Dakota State Fair, in Huron, has held many events that celebrate agriculture and youth involved in Ag. In the late 1970's, the Open Class Beef Complex started holding events at the State Fairgrounds. This 96,000 sq. ft. building held countless events and held memories for all who were involved. On October 31, 2020, a terrible fire destroyed the entire building. Out of adversity comes opportunity and the idea of the DEX started coming to life. WRCTC and Grand 10485 Airport Rd. Lemmon; Electric both donated \$1,000 to building the DEX. This donation allows us to continue to support youth in agriculture. The DEX will be 200,000 sq. ft., with 7,000 seats and will host a number of events ranging from livestock shows to auto thrill shows and holds hopes of hosting regional and national events. The Grand Opening is set to be at the South Dakota State Fair in 2022. WRCTC and Grand Electric are excited to be a part of the new DEX building and look forward to being part of the SD State Fair for years to come.

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will

\$20 bill credit

then be deducted off your telephone bill. Changes of address in the New WRCTC Members section do not count. **Deadline is April 21, 2021.**

Pay-By-Phone

Make a payment on your bill over the phone using a debit/credit card or check.

Available 24/78 844-252-5267

ASK US HOW TO MAKE YOUR HOUSE A HOME... A SMART HOME!



Want to know more about WRCTC's Smart Home products? Listen to your favorite music, a book, get the weather, shut lights 707 22nd St. NE, Lemmon; on and off using your voice and SO MUCH MORE! We have some amazing devices that can give you the ultimate comfort at home and away from home! Give us a call at 605-244-5213!