

EXPERIENCEIQ
DOES THIS BENEFIT ME?

This month, we will cover EXPERIENCEIQ and discuss WHY this option is beneficial to YOU! Check out the 615 Northwestern Ave, Newell; last two month's editions for more information on COMMANDIQ and PROTECTIQ or call the office and talk to a Member Relations Representative!

EXPERIENCEIQ is part of the COMMANDIQ App- The EXPERIENCEIQ option allows you to prioritize and control devices that are connected to your router. Set screen time limits, filter content, check usage and history on internet searches, pause the internet, set a bedtime or preset a time you would like the internet turned off, and set device and activity priorities - no buffering while you work or watch movies! EXPERIENCEIQ gives you control of computers, smartTVs, cellphones, tablets, gaming systems, etc. You can personally customize settings for each family members devices. Want the internet off on your kid's devices but still want to use it yourself? No problem! You can keep specific devices active while others are turned off! Control your time and your experience with EXPERIENCEIQ! (\$4/month)

There are so many benefits to the COMMANDIQ App! The list goes on and on! Call the office today for more information!

- COMMANDIQ is available to all Managed Wi-Fi subscribers. PROTECTIQ and EXPERIENCEIQ require our GigaSpire.
Already have a GigaCenter and want PROTECTIQ or EXPERIENCEIQ? Call us today to upgrade to a GigaSpire for FREE!!

Customized your way.
Family internet content and screen time control.

ExperienceIQ manages all your family's devices and content from the CommandIQ app. You can customize what is appropriate to keep your family safe online.



Tailgate Parties

West River Cooperative Telephone Company and Grand Electric are back at it! They are teaming up to serve a meal at football games in the communities we serve!
The schedule is:

August 19, 2022 – Newell vs. Potter County

Grilling starts at 5:30 PM at the Newell Football field.
Game starts at 6:30 PM.

September 9, 2022 – Harding County/Bison vs. Lemmon/McIntosh

Grilling starts at 6:00 PM at the Harding Co. Football field.
Game starts at 7:00 PM.

Fair Suppers

August 4, 2022
WRCTC and Butte Electric, will be serving a free supper at the Butte/Lawrence County Fair. Supper will begin at 5:00 PM.

August 5, 2022
WRCTC and Grand Electric, will be serving a free supper at the Perkins County Fair. Supper will begin at 5:00 PM.

New WRCTC Members

Bison, Meadow, Sorum
Seim, Eric 244-5849
Nash, Steven & Ashleigh 866-4452

Buffalo, Camp Crook
Klempel, John & Susan 375-3877
McClure, Austin 406-972-4457

Lemmon
Kling, Ashley 374-5225
Snider, Barbara 374-3737

Newell, Nisland
Brown, Jessica 456-2141
Roberts, Gene & Kelli 257-4252

Changes needed for the 2023 Directory

We are currently in the process of updating the West River Cooperative Telephone Directory for 2023. Anyone who would like changes made to their directory listing should contact our office no later than September 9, 2022. Individuals, organizations or churches with an additional listing for their employees or pastors should contact our business office to verify that our current information is correct. Any additional listing for residential and business PO Box 368, Lemmon; members will be charged \$1.00 per month per listing. Any questions or changes should be directed to our business office by dialing 777 (toll-free) or 605-244-5213 between the hours of 7:30 a.m. and 5:00 p.m., Monday through Friday. You may also submit changes online at www.wrctc.coop.

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next telephone bill. Changes of address in the New WRCTC Members section do not count.
Deadline is August 26, 2022.

\$20 bill credit

We Take COPYRIGHT INFRINGEMENT SERIOUSLY

Downloading copyrighted materials without permission of the copyright holder is against the law!



It is illegal to download copyrighted materials, such as music, movies and games, through filesharing software. A good way to think of it is if you didn't pay for it, you have obtained it illegally.

When West River Cooperative Telephone Company receives a notice from a copyright holder or its authorized representative regarding an alleged violation of law by someone using an IP address identified as belonging to West River Cooperative Telephone Company, we are obligated by law to notify the customer of the infringement by telephone and e-mail. If it is a first time offense, the customer will be notified and advised that an alleged violation of copyright law has been received and that any further violations could affect the customer's access to the internet. Notification of a second offense will result in the same action. A third offense may result in notice that internet service will be restricted for ninety (90) days to limit the ability to violate the law. A fourth offense may result in the termination of internet service, unless instructed otherwise by federal law or copyright holder.

If you have any questions regarding copyright infringements, please contact our office at 605-244-5213 or 777.



West River Cooperative Telephone Company will be closed Monday, September 5, 2022 in observance of Labor Day.



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West River Cooperative Telephone Company
Calling on You

Power of Pennies:

Linda Frerking receives her Round-Up funds from Board Member, Garrett Schweitzer.



Twice each year, the West River Cooperative Telephone Company Round-Up Committee submits names of community members or groups who have experienced some type of hardship. Money is then given to these individuals as a small way for our Cooperative members to "Give Back." Every penny distributed has been collected from members "Rounding Up" their telephone bill to the nearest dollar. Committee members nominated the following members to receive \$500 each: Linda Frerking, Lemmon; Fred Gebhart, Lemmon; Bill Johnson Family, Lemmon; Trent Turbiville, Buffalo; Susan Schmitz, Bison and Chad Barnes, Bison.

Do you participate in West River Cooperative Telephone Company's Round-Up Program?

Doing so can make a significant difference in the lives of those in the communities WRCTC serves. The Round-Up Program was started in 1998 and has since donated \$118,160 to Cooperative members or groups experiencing a hardship. The Round-Up Program is funded by WRCTC members who round up their monthly telephone bill to the nearest dollar. The most the program can cost a member is .99 cents per month. West River Cooperative Telephone Company does not withhold any administrative or accounting fees.

Do you know someone who could benefit from receiving Round-Up funds? Our Round-Up Committee would be happy to take your submissions! Julie Hatle, Bison; Renita Brunner, Newell and Yvonne Campbell, Lemmon, currently serve on the committee. You may also call 605-244-5213 or submit your request online at www.wrctc.coop/contact.

2022 Director Election at Upcoming October 3 Annual Meeting

A bylaw change approved at the 2019 Annual Meeting resulted in the creation of districts and a requirement that directors be chosen from specific districts along with one At-Large director. If you reside in District 1, District 2 or District 3 and are interested in running for one of the directorships, you will need to submit a Nominating Petition, which is due in the office no later than Friday, August 19, 2022 by 5:00 pm. Petitions are available at the office, through e-mail at westriver@sdpplains.com, or contact the office at 605-244-5213 to receive one in the mail. Each petition requires 15 signatures from WRCTC members.

Directors whose terms expire in 2022 are:

Garrett Schweitzer – District 1

Greg Fried – District 2

Joe Burke – District 3

Districts are designated as follows:

District 1: All areas within the North Lemmon Exchange 376; and

All areas within the Lemmon Exchange 374.

District 2: All areas within the Bison Exchange 244;

All areas within the Meadow Exchange 788; and

That portion of the area within the Sorum Exchange 866 located in

Perkins County.

District 3: All areas within the Newell Exchange 456; and

All areas within the Nisland Exchange 257.

The WRCTC Board of Directors appointed the 2022 Credentials Committee at their regular meeting in July. In August, the Credentials Committee will meet to 104 7th Ave W, Lemmon; approve the credentials of those submitting petitions nominating him/her for a director position. If you have any questions regarding the nomination process for directorships, please feel free to call the office at 605-244-5213 and ask for Pam.

Corporation Voting Delegates

The West River Cooperative Telephone Company (WRCTC) Annual Meeting Voting Delegate Certificate for Corporations is printed below. We are asking you to please fill out this Certificate at your next regular meeting and either mail it to WRCTC or present it at the registration table prior to the meeting.

These Certificates are for all corporations, churches, townships, halls and schools who are members of WRCTC and want to be represented at WRCTC's Annual Meeting in Bison on October 3, 2022.

Please have an authorized officer of the corporation or organization sign the certificate.

2022 Voting Delegate Certificate

This is to certify that _____
(print name of delegate)

of _____, or _____
(address) *(print name of delegate)*

of _____, is authorized to represent
(address)

_____ at the Annual Meeting of West River Cooperative Telephone Company to
be held Monday, October 3, 2022, in Bison, South Dakota.

_____ or _____
(President) *(Secretary)*

Date _____

Promotions

With Eric Kahler being named the new General Manager of West River Cooperative Telephone Company and Grand Electric Cooperative, Inc., positions in the office became available and needed filled. WRCTC is fortunate to have employees within the office with a lot of experience and knowledge and were able to fill open positions by promoting current employees.



LYLE REIFF has been with the West River Cooperative Telephone Company for 17 years this September. He began his career with WRCTC as a Cable TV Technician in Lemmon. He has since held the titles of Telephone Technician, Network Technician, Central Office Technician, Network Administrator, Operations Supervisor and as of July 1, 2022, Lyle holds the title of Manager of Telecom Operations. As the Manager of Telecom Operations, he oversees and manages the telephone technicians and central office technicians. He makes sure all networks are up to date and running smoothly for all of the members and employees in the office. If there is a technical issue, Lyle is our go to guy!

Lyle lives in Bison with his wife, Jeannie, and their three children, Logan, Channing and Addisyn. Lyle enjoys spending time with family, golfing and cooking. Congratulations on your promotion, Lyle!

DARIN PRELLE has worked for West River Cooperative Telephone Company for 21 years! Darin came to work for the Cooperative in 2001 as a Combination Technician. In 2003, he was promoted to Journeyman Combination Technician and in May 2005 became the Area Journeyman Combination Technician for Bison. July 1, 2022, Darin was promoted to Area Supervisor - Telecommunications. Darin's job responsibilities include keeping a watchful eye over all of the telephone technicians and central office technicians. He also helps with the central office service orders, which ensures that all members have access to their telephone, DSL and FiberVision services.

Darin and his wife, Tammy, have two sons, Clay and Jace. In his 18501 Einfeldt Rd, Nisland; spare time, Darin enjoys hunting, watching movies, working out and spending time with his family. Congratulations, Darin!



ANDY ARTHUR has worked in the telecommunications industry for 17 years. He graduated from Mitchell Technical Institute with a degree in Telecommunications and started working at Venture Communications in Onida as a Telephone Area Technician. In May 2007, Andy came to work for West River Cooperative Telephone Company as a Journeyman Combination Technician. As of July 1, 2022, he was promoted to Bison Area Journeyman Combination Technician. Andy is responsible for maintaining and repairing telecommunications services within the Bison, Sorum and Meadow areas.

Andy and his wife, Kaye, have three children, Coby, Colt and Emma. In his spare time, Andy enjoys hunting, fishing and being outdoors. Congratulations on your promotion, Andy!

Help us choose the winners of the ON THE ROAD AGAIN 2023 DIRECTORY PHOTO CONTEST

The 2023 Directory Photo Contest officially closed August 1, 2022, In the past, employees' chose their favorite photos and the top three favorites were chosen as the winners and put on the cover of the phone book. Last year, we were able to get the Members involved in the judging process and it went so well that we are doing it again this year! Once all photos have been submitted, West River Cooperative Telephone Company employees will choose their top five favorite photos. As soon as the five photos have been chosen, we will be sharing them on Facebook. **THIS IS WHERE YOU COME IN!** On August 2nd, Log into Facebook, search for West River Cooperative Telephone Company, click the LIKE button and open up our Facebook page! Here you will see the TOP FIVE photos that have advanced to the next round. The 3 photos that have the most likes by 12 PM on August 12, 2022, will be the winners! Winners will be contacted the week of August 15, 2022. Thanks for participating!

Power of Pennies Continued:

Want to participate in our Round-Up program?

Please fill out the form below and return it 13651 Rock Ranch Pl, Reva; with your bill. Or, give us a call at 605-244-5213 and a Member Relations Representative would be happy to get you set up!

WRCTC'S ROUND-UP PROGRAM THE POWER OF CHANGE GIVE A LITTLE...GAIN A LOT!

As a WRCTC member, you have a unique opportunity to support Round-Up, a program that provides financial support to Community members facing hardship or an organization in need of financial support.

By signing this form you authorize West River Cooperative Telephone Company to Round-Up your telecommunications bill each month to the nearest dollar. Send this form back with your monthly bill or mail to: PO Box 39, Bison, SD 57620.

Name(s) on Account: _____

Phone Number: _____

Signature: _____