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West River Cooperative Telephone Company



KBJM FARM AND HOME SHOW

On March 10th, West River Cooperative Telephone Company, along with Grand Electric, were among the many businesses that had booths at the Beeler Community Building for KBJM's Farm and Home Show. It was a very cold and snowy day but that didn't stop the crowd from coming out to enjoy the show! If you were one of the many individuals who attended the Farm and Home Show, you may have stopped by our booth to grab a bag of popcorn, chat with us about our Managed Wi-Fi or Telephone Service, to view the camera system display, or to watch some of the State Girls Basketball Tournament through our FiberVision TV!

WRCTC gave away mini flashlights and members were able to sign up for one of two \$25 bill credits. Connie Bootz, Tori Kling, Gavin Nelson and Tyrell Ellingson were on hand to answer questions as well as show members how the CommandIQ application works.

Betty Tomac and Clint Kvale, both from Lemmon, were the winners 18913 Bakke Rd, Meadow; of the \$25 bill credits! Congratulations!

Thank you to everyone who attended the KBJM Farm and Home Show and to those who stopped by our booth!



https://sdplains.smarthub.coop/Login.html

Get Smart with smart hub

With SmartHub, you can pay your bill and even manage your payment options:

Need to update your expiration date on your credit/debit card?

Want to see newsletters and important notifications?

How about changing your payment method?

Need to view your long distance usage?

Want managed notifications, such as payment confirmation or when your credit card is about to expire?

NO PROBLEM!

SMARTHUB CAN HELP!

NO WORRIES!

✓ OKAY!

YOU GOT IT!

Ready to use this awesome service? Visit SmartHub online or download the SmartHub App!





Call Before You Dig

Planning a home improvement job? Planting a tree? Installing a fence or deck? WAIT! Here's what you need to know first:

Whether you are planning to do it yourself or hire a professional, smart digging means calling **811** before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every 11120 Mackey Rd., Buffalo; digging job requires a call – even small projects like planting trees and shrubs.



South Dakota Telecommunications Association

THREE Scholarships!!! Two \$2,000 scholarships and One \$1,500 scholarship. **DEADLINE: June 15, 2023**

Scholarship Criteria:

- A High School Diploma or GED equivalent;
- Accepted into or attending a multi-year program degree at any accredited technical college or other accredited post-secondary higher education institution in South Dakota for the fall 2023 semester;
- Majoring in a degree/program or field of study that is useful in the telecommunications or broadband industry or which significantly relies on the use of broadband services and related technologies (examples of majors eligible for this scholarship can be found at https://sdtaonline.com/sdta_scholarships.php) and
- A customer/member or have a parent or legal guardian that is a member of a SDTA member company: WRCTC.
- Previous SDTA Memorial Scholarship recipients are not eligible to apply.

How to Apply:

- Complete the online application 808 23rd ST NE, Lemmon; at: https://sdtaonline.com/sdta_scholarships.php or
- Submit typed application via E-mail to: karasemmler@sdtaonline.com or
- Submit typed application via Mail to: South Dakota Telecommunications Association, PO Box 57, Pierre, SD 57501.

Instructions:

Complete and submit the application along with:

- A minimum of two letters of recommendation. At least one from a teacher, instructor, or advisor. The other may be from someone who knows you well (but not a family member).
- An unofficial transcript.

Scan the QR Code to be directed to SDTA's Scholarship Website.



ATTENTION SDPLAINS CUSTOMERS



If you are a sdplains
Internet customer and
use something other
than sdplains for email,
please contact our
office with a current
email address where
we can send important
notifications as well as
our e-newsletter.

THIS WILL NOT AFFECT YOUR WRCTC INTERNET CONNECTION.

Please email us at westriver@sdplains.com or give us a call at 777 or 605-244-5213 so we can update our records.

Selection of awards will be announced on or before July 15th. The scholarship will be distributed for the spring semester (2024).

IPTV DVR UPDATE

On August 1, 2023, a system update will take place for all DVR's on West River Cooperative PO Box 361, Bison; Telephone Company's IPTV system.

This update will, unfortunately, reset all DVR's and any recordings you have saved, will be permanently deleted. Once the update is complete, you will be able to record again as normal.

We apologize for any inconvenience this may cause. as ecall the office if you have questions at 605-244-5213.

SECURE PAY

Make a payment on your bill over the phone using a debit/credit card or check.

Available 24/7!

844-252-5267

INTERNET HELP IS ONLY A PHONE CALL AWAY

(24/7 Support)

SDPlains Help Desk 888-464-9513

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next

telephone bill. Changes of address in the New WRCTC Members section do not count.

Deadline is April 26, 2023.

\$20 bill credit

West River's **FiberVision TV**

- Restart a program after it has already started airing
- Record up to four simultaneous High-Definition streams all while watching one of your other recordings
- Receive Local Networks in Standard AND High-Definition
- Set up and schedule DVR recordings from anywhere
- Watch the Emergency Alert System (EAS) on all channels
- Retrieve the Local Weather with a click of a button
- Listen to your Voicemails through your TV
- Watch Midco Sports Networks or USDTV for local college sports
- Watch Fox Sports, Fox News & the NFL Network!
- View Picture-in-Picture without special TV requirements
- Access 19287 130th Ave, Vale; to the WatchTV Everywhere App
- Movie channels available at an additional monthly rate

