

2024 Directory
Constant Rules

The photo must be an original taken by a WRCTC member. If the photo contains a person who is highly recognizable and it is chosen as a winner, a picture permission form must be signed by the individual. If the subject is under 18 years of a age, a parent/guardian must sign prior to receiving the money. Each customer may submit FOUR photos. Photos must be taken in WRCTC's territory. Photos must be submitted by e-mail as a jpeg or pdf file. Photo must be cropped to the final version before being submitted. The photos 807 5th Ave W, Lemmon; must be in fullcolor. Submission of the photo releases all right of ownership of the photo and authorizes WRCTC to publish the photo on the directory cover, or use as WRCTC desires, allowing proper acknowledgment to the photographer. The winners will see their photo on the front cover of the 2024 directory and will be awarded \$100 cash prize for first place; \$50 for second place and \$25 for third place. Employees and Directors are not eligible to participate.

inside this issue

ProtectIQ	2
Colgan Huber Retires	
New Members	4
Secure Pay	
Find Your Address	4
Round-Up	4
IDTV/ DV/P I Indate	

West River Cooperative Telephone Company

Calling on You



2024 DIRECTORY PHOTO CONTEST CELEBRATE SOUTH DAKOTAL GREAT FACES, GREAT PLACES.

LAST CALL for photos for the 2024 WRCTC Directory!! We are looking for photos for the 2024 WRCTC Directory. The photos 13345 SD Hwy 20,

Buffalo; can be of any object that represents South Dakota!

The State of South Dakota - state bird (pheasant), state animal (coyote), state sport (rodeo), state fish (walleye), state flower (pasque), state tree (Black Hills Spruce) – All objects that represent SOUTH DAKOTA! Just capture it through your lens!

WRCTC now requires all photos to be submitted digitally. Digital photos are more vibrant and clear, they keep their quality and are easy to access while designing the directory cover.

Pictures must be taken within WRCTC's Service Territory.

Deadline to enter the 2024 Directory Photo Contest is July 31, 2023.

Please submit pictures to: bschecher@wrctc.coop

PROTECTIQ

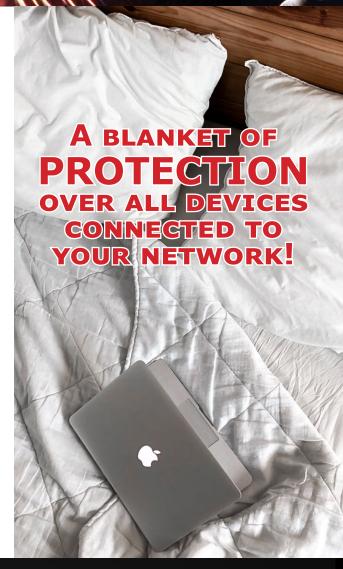
WHY IS IT IMPORTANT TO ME?

In the next couple months, we will cover PROTECTIQ AND EXPERIENCEIQ and discuss WHY these options are beneficial to YOU! Check out last month's edition for more information on COMMANDIQ or call the office 108 Rosander Ave, Vale; and talk to a Member Relations Representative!

PROTECTIQ is part of the CommandIQ App- The ProtectIQ option protects all devices that are connected to your router. Visualize this as a big blanket! ProtectIQ makes sure all devices are safe while connected to your network by pushing away threats. Not only are all devices protected, but the app will send you notifications when a threat has been blocked! This provides one more layer of protection above and beyond Anti-Virus protection (downloaded on an individual computer). ProtectIQ protects computers, smartTVs, cellphones, tablets, etc. by blocking threats while downloading documents, and blocking websites that are not secure or are suspicious. As long as the device is connected to your network, it is protected! Let's keep you safe with ProtectIQ - a blanket of protection over all your network devices! (\$4/month)

There are so many benefits to the COMMANDIQ App! The list goes on and on! Call the office today for more information!

- **COMMANDIQ** is available to all Managed Wi-Fi subscribers. PROTECTIQ and EXPERIENCEIQ require our GigaSpire.
- Already have a GigaCenter? Call us today to upgrade to a GigaSpire for FREE!!





Huber Retires After 26 Years



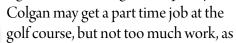
COLGAN HUBER began his career with Grand Electric and West River Cooperative Telephone Company on June 2, 1997 and will be retiring June 30, 2023. Colgan began work as the Manager of Office Services, and over the course of the past 26 years has held several titles including Administrative Assistant, Director of Finance and Assistant General Manager. In April 2021, he was named the Interim General Manager, while General Manager Colle Nash was out on medical leave. In July 2022, Eric Kahler was hired as General Manager and Colgan again resumed the position of Assistant General Manager. Colgan has held a lot of responsibility and knowledge within the Cooperatives and on several state boards throughout the years. He has taken on many different roles and has handled each situation with grace and loyalty to both Cooperatives.

As Assistant General Manager, Colgan has managed the Finance Department which included developing annual budgets, directing the finance and accounting

departments, and filing all State and

Federal reports. He has also managed many human resource issues within the Cooperatives. Colgan has had a lot of responsibilities and we are forever grateful for all the roles he has stepped up to fill over the years.

When Colgan started with the Cooperatives, he was married to his wife of 21 years, Marjean Huber. Unfortunately, in April 2010, Marjean passed away unexpectedly. They did not have any children together, but both had a tremendous love for cats. Colgan continued to take care of their cats and became known for his compassion and kindness, as he cared for many stray cats in Bison. In March of 2023, Colgan proposed to his long-time girlfriend, Patti Weber of Sturgis, SD. Once retired, Colgan plans to move to Sturgis and take as many cats with him as Patti will allow. He cannot wait to spend days on the golf course, riding his motorcycle, playing darts, detailing cars and bowling. To keep busy,



he plans to enjoy his new pace of life. Colgan looks forward to spending time on the deck, watching sunsets and soaking it all in.

Colgan has had a big impact within the office over his 26 years, not only on a business level, but also on a personal one. He has many qualities that make him an incredible leader and friend. He is kind, compassionate, fearless, dedicated, patient and easy going. He is meticulous and won't stop until the job is done right. His irreplaceable qualities have allowed him to make lifelong relationships within the office and for that, he will be greatly missed.

Colgan, thank you for all your hard work, dedication, and unwavering commitment to the Cooperatives! Enjoy your next 12846 Rivervale Farm Ln, Nisland; adventure, here is to a retirement well deserved!





New WRCTC Members

Lemmon

Johnson, Greg & Brenda 605-374-5206 Schmaltz, Josh & Jennifer 605-374-3731

Number Change

Oliver, Jesse & Kelsey from: 605-374-5206 to: 605-374-6803



facebook.com/WRCTC
Leave us a Review!

SECURE PAY

Make a payment on your bill over the phone using a debit/credit card or check.

Available 24/7! 844-252-5267

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you

find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next telephone bill. Changes of address in the New

\$20 bill credit

WRCTC Members section do not count.

Deadline is July 27, 2023.

Round-Up: Make a Difference!

For many years now, West River Cooperative Telephone Company has been collecting donations for the Round-Up Program. This program allows WRCTC to donate to members who have experienced a hardship, members who have medical bills and even organizations in need of funds for a new project. Donating to the Round-Up Program is as easy as rounding your bill up to the next dollar! The most it would ever cost is .99 cents a month. If you know someone who could benefit from this program, please contact one of our Round-Up committee members. The committee members represent the areas served by WRCTC and decide how the funds will be distributed. The current Round-Up Committee members are: Julie Hatle, Bison; Renita Brunner, Newell and Yvonne Campbell, Lemmon. At this time we are still looking for someone to be on the Round-Up Committee in the Buffalo and Stoneville areas. If you are interested or know of anyone interested, please contact Sara at 605-244-5213.



IPTV DVR Update

On August 1, 2023, a system update will take place for all DVR's on West River Cooperative PO Box 156, Bison; Telephone Company's IPTV system.

This update will, unfortunately, reset all DVR's and any recordings you have saved, will be permanently deleted. This should not affect any scheduled recordings, but recordings

deleted. This should not affect any scheduled recordings, but recordings should be checked by the members after the update. Once the

update is complete, you will be able to record again as normal.

We apologize for any inconvenience this may cause. Please call

We apologize for any inconvenience this may cause. Please call the office if you have questions at 605-244-5213.