

EXPERIENCEIQ  
DOES THIS BENEFIT ME?

This month, we will cover EXPERIENCEIQ and discuss WHY this option is beneficial to YOU! Check out the last two month's editions for more information on COMMANDIQ and PROTECTIQ or call the office and talk to a Member Relations Representative!

**EXPERIENCEIQ** is part of the COMMANDIQ App- The EXPERIENCEIQ option allows you to prioritize and control devices that are connected to your router. Set screen time limits, filter content, check usage and history on internet searches, pause the internet, set a bedtime or preset a time you would like the internet turned off, and set device and activity priorities - no buffering while you work or watch movies! EXPERIENCEIQ gives you control of computers, smartTVs, cellphones, tablets, gaming systems, etc. You can personally customize settings for each family members devices. Want the internet off on your kid's devices but still want to use it yourself? No problem! You can keep specific devices active while others are turned off! Control your time and your experience with EXPERIENCEIQ! (\$4/month)

There are so many benefits to the COMMANDIQ App! The list goes on and on! Call the office today for more information!

- ❏ **COMMANDIQ is available to all Managed Wi-Fi subscribers. PROTECTIQ and PO Box 84, Reva; EXPERIENCEIQ require our GigaSpire.**
- ❏ **Already have a GigaCenter and want PROTECTIQ or EXPERIENCEIQ? Call us today to upgrade to a GigaSpire for FREE!!**

Tailgate Parties

West River Cooperative Telephone Company and Grand Electric are back at it! They are teaming up to serve a meal at football games in the communities we serve! The schedule is posted below:

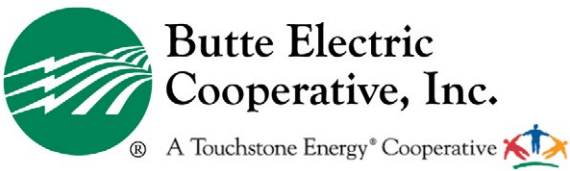
**August 17, 2023**  
**Harding County/Bison vs. New Underwood**  
Grilling starts at 5:00 PM at the Harding Co. Football field.  
Game starts at 6:00 PM.

**September 8, 2023**  
**Lemmon-McIntosh vs. Harding County/Bison**  
Grilling starts at 6:00 PM at the Lemmon Football field.  
Game starts at 7:00 PM.

**\*\*Game times are subject to change based on game official availability. Please check our Facebook page for updates.**

Fair Supper

**August 3, 2023**  
WRCTC and Butte Electric, will be serving a free supper at the Butte/Lawrence County Fair in Nisland. Supper will begin at 5:00 PM.



Customized your way.  
**Family** internet content and screen time control.

ExperienceIQ manages all your family's devices and content from the CommandIQ app. You can customize what is appropriate to keep your family safe online.



New WRCTC Members

<b>Bison</b>	
Bison Food Market	605-244-0075
<b>Buffalo</b>	
Pavelka, Elmer	605-375-3826
<b>Lemmon</b>	
Block, Regina	605-374-8417
Kruger, Kermit & Kassie	605-374-8963

Changes needed for the 2024 Directory

We are currently in the process of updating the West River Cooperative Telephone Directory for 2024. **Anyone who would like changes made to their directory listing should contact our office no later than September 8, 2023.** Individuals, organizations or churches with an additional listing for their employees or pastors should contact our business office to verify that our current information is correct. Any additional listing for residential and business members will be charged \$1.00 per month per listing. Any questions or changes should be directed to our business office by dialing 777 (toll-free) or 605-244-5213 between the hours of 7:30 a.m. and 5:00 p.m., Monday through Friday. You may 13156 184th St., Newell; also submit changes online at [www.wrctc.coop](http://www.wrctc.coop).

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next telephone bill. Changes of address in the New WRCTC Members section do not count. **Deadline is August 29, 2023.**

**\$20**  
bill credit

We Take COPYRIGHT INFRINGEMENT SERIOUSLY

Downloading copyrighted materials without permission of the copyright holder is against the law!



It is illegal to download copyrighted materials, such as music, movies and games, through filesharing software. A good way to think of it is if you didn't pay for it, you have obtained it illegally.

When West River Cooperative Telephone Company receives a notice from a copyright holder or its authorized representative regarding an alleged violation of law by someone using an IP address identified as belonging to West River Cooperative Telephone Company, we are obligated by law to notify the customer of the infringement by telephone and e-mail. If it is a first time offense, the customer will be notified and advised that an alleged violation of copyright law has been received and that any further violations could affect the customer's access to the internet. Notification of a second offense will result in the same action. A third offense may result in notice that internet service will be restricted for ninety (90) days to limit the ability to violate the law. A fourth offense may result in the termination of internet service, unless instructed otherwise by federal law or copyright holder.

**If you have any questions regarding copyright infringements, please contact our office at 605-244-5213 or 777.**



West River Cooperative Telephone Company will be closed Monday, September 4, 2023 in observance of Labor Day.



[facebook.com/WRCTC](https://facebook.com/WRCTC)

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West River Cooperative Telephone Company

Calling on You

Power of Pennies:

Kyle Cox receives his Round-Up funds.



Twice each year, the West River Cooperative Telephone Company Round-Up Committee submits names of community members or groups who have experienced some type of hardship. Money is then given to these individuals as a small way for our Cooperative members to "Give Back." Every penny distributed has been collected from members "Rounding Up" their telephone bill to the nearest dollar. Committee members nominated the following members to receive \$500 each: Mike Colville, Lemmon; Kyle Cox, Vale; Aiyana Byrd, daughter of Jamie Hepper-Gifford, Meadow; Larry Knutson, Vale and Joe Long, Camp Crook.

Do you participate in West River Cooperative Telephone Company's Round-Up Program?

Doing so can make a significant difference in the lives of those in the communities WRCTC serves. The Round-Up Program was started in 1998 and has since donated \$123,660.00 to Cooperative members or groups experiencing a hardship. The Round-Up Program is funded by WRCTC members who round up their monthly telephone bill to the nearest dollar. The most the program can cost a member is .99 cents per month. West River Cooperative Telephone Company does not withhold any administrative or accounting fees.

**Do you know someone who could benefit from receiving Round-Up funds?** Our Round-Up Committee would be happy to take your submissions! Julie Hatle, Bison; Renita Brunner, Vale and Yvonne Campbell, Lemmon, currently serve on the committee. You may also call 605-244-5213 or submit your request online at [www.wrctc.coop/contact](http://www.wrctc.coop/contact).

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2023 Director Election at Upcoming October 2 Annual Meeting

A bylaw change approved at the 2019 Annual Meeting resulted in the creation of districts and a requirement that directors be chosen from specific districts along with one At-Large director. If you reside in District 2, District 3 or At-Large and are interested in running for one of the directorships, you will need to submit a Nominating Petition, which is due in the office no later than Friday, August 18, 2023 by 5:00 pm. Petitions are available at the office, through e-mail at westriver@sdpplains.com, or contact the office at 605-244-5213 to receive one in the mail. Each petition requires 15 signatures from WRCTC members.

Directors whose terms expire in 2023 are:  
Judy Gano – District 2  
Don Trohkimoinen – District 3  
Matt DeBow – At-Large

Districts are designated as follows:  
District 2: All areas within the Meadow exchange 788;  
All areas within the Bison Exchange 244; and  
That portion of the area within the Sorum Exchange 866 located in Perkins County.

District 3: All areas within the Newell Exchange 456;  
All areas within the Nisland Exchange 257; and  
That portion of the area within the Sorum Exchange 866 located in Butte County.

One additional director shall be elected At-Large from any district.

The WRCTC Board of Directors appointed the 2023 Credentials Committee at their regular meeting in June. In August, the Credentials Committee will meet to approve the credentials 12850 Rivervale Farm Ln., Nisland; of those submitting petitions nominating him/her for a director position. If you have any questions regarding the nomination process for directorships, please feel free to call the office at 605-244-5213 and ask for Pam.

Corporation Voting Delegates

The West River Cooperative Telephone Company (WRCTC) Annual Meeting Voting Delegate Certificate for Corporations is printed below. We are asking you to please fill 19192 136th Ave., Vale; out this Certificate at your next regular meeting and either mail it to WRCTC or present it at the registration table prior to the meeting.

These Certificates are for all corporations, churches, townships, halls and schools who are members of WRCTC and want to be represented at WRCTC's Annual Meeting in Bison on October 2, 2023.

Please have an authorized officer of the corporation or organization sign the certificate.

2023 Voting Delegate Certificate

This is to certify that \_\_\_\_\_  
(print name of delegate)

of \_\_\_\_\_, or \_\_\_\_\_  
(address) (print name of delegate)

of \_\_\_\_\_, is authorized to represent  
(address)

\_\_\_\_\_ at the Annual Meeting of West River Cooperative Telephone Company to  
be held Monday, October 2, 2023, in Bison, South Dakota.

\_\_\_\_\_  
(President) or \_\_\_\_\_  
(Secretary)

Date \_\_\_\_\_

FRS Youth Tour

Every year, West River Cooperative Telephone Company and the Foundation for Rural Service (FRS) team together to plan an educational trip for the youth living in rural areas all over the country! In March, we announced our two winners of the essay contest, Jayda Seim and Trevor Ellingson. The pair traveled to Washington D.C., May 31-June 4, for an unforgettable experience! Here are the winners thoughts on their all expense paid trip!!

**JAYDA SEIM:** During my trip to Washington I got to see the Capital, White House, Washington Memorial, Air and Space Museum, Changing of the Guard at Arlington National Cemetery, Kennedy Center, Smithsonian, Capitol Hill, Mount Vernon and war memorials! My favorite was the Capital and Mount Vernon. I also got to meet Senator Mike Rounds. We had a fun time bowling and playing arcade games on one of the last days. All of the chaperones were so nice and took good care of us. I enjoyed getting to meet and hangout with the people in my assigned group. They were all from very large towns and couldn't believe how small Bison is! My roommate was from Alaska and we had a lot in common! I'm thankful for the opportunity and glad I got to meet such amazing/kind people while exploring United States history.

**TREVOR ELLINGSON:** I went to Capitol Hill, the Capital, Mount Vernon, the Lincoln Memorial, the Vietnam Memorial, and the Kennedy Center to watch the play "Shear Madness" while I was in Washington D.C. There were many more places that we went to but it's hard to remember them all. My favorite adventures in Washington were probably exploring Mount Vernon and visiting our senator, Mike Rounds. I had a great time in Washington, D.C. Thanks to West River Telephone in sponsoring both Jayda and I on our all expense paid trip.

Anniversary

**SARA HAUSER:** will be celebrating 10 years with the Cooperatives this August! She began working at WRCTC and Grand Electric on August 26, 2013 as a Customer Service Representative. Her title was changed in June 2022 to Member Relations Representative. Sara answers phones, helps members with troubles they are experiencing and creates service orders. Sara graduated from Newell High School and continued on to college at Black Hills State University and then transfered to Chadron State College. Sara lives in Bison with her daughter, Remi Jo. Congratulations, Sara!

Help us choose the winners of the  
CELEBRATE SOUTH DAKOTA!  
GREAT FACES, GREAT PLACES.

The 2024 Directory Photo Contest officially closed July 31, 2023. The past couple of years, we were able to get the Members involved in the judging process. It has been such a hit that we are doing it again! Once all photos have been submitted, West River Cooperative Telephone Company employees will choose their top five favorite photos. As soon as the five photos have been chosen, we will be sharing them on Facebook. **THIS IS WHERE YOU COME IN!** On August 1st, Log into Facebook, search for West River Cooperative Telephone Company, click the LIKE button and open up our Facebook page! Here you will see the TOP FIVE photos that have advanced to the next round. The 3 photos that have the most likes by 12 PM on August 11 , 2023, will be the winners! Winners will be contacted the week of August 14, 2023. Thanks for participating!

Power of Pennies Continued:

**Want to participate in our Round-Up program?**  
Please fill out the form below and return it with your bill. Or, give us a call at 605-244-5213 and a Member Relations 810 1st Ave E., Lemmon; Representative would be happy to assist you!

WRCTC'S ROUND-UP PROGRAM

THE POWER OF CHANGE

GIVE A LITTLE...GAIN A LOT!

As a WRCTC member, you have a unique opportunity to support Round-Up, a program that provides financial support to Community members facing hardship or an organization in need of financial support.

By signing this form you authorize West River Cooperative Telephone Company to Round-Up your telecommunications bill each month to the nearest dollar. Send this form back with your monthly bill or mail to: PO Box 39, Bison, SD 57620.

Name(s) on Account: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Signature: \_\_\_\_\_

2.

3.

4.