

Calling on You



**VIPRE
AntiVirus**
*Don't go online
without it!*

We've removed the guesswork by ensuring you have everything you need to stay protected online. Protect up to three computers with just one low monthly fee of \$5. **To protect your computer(s), contact us at 605-244-5213 or 777.**



facebook.com/WRCTC



Tucker Kling, Riley Goldsmith and Aiden Goldsmith stop by to watch the Girls State Basketball Tournament

KBJM FARM AND HOME SHOW

On March 8th, West River Cooperative Telephone Company, along with Grand Electric, were among the many businesses that had booths at the Beeler Community Center for the KBJM Farm and Home Show. It was a beautiful day, which made for a very busy show! If you were one of the many individuals who attended the Farm and Home Show, you may have stopped by our booth to grab a bag of popcorn, chat with us about our Managed Wi-Fi and Telephone Service, or to watch some of the Girls State Basketball Tournament on our FiberVision TV!

WRCTC gave away portable chargers and Grand Electric passed out gloves. Members were able to sign up to win one of two \$25 bill credits. Tally Seim, Brooke Schecher, Tyrell Ellingson and Brett Peacock were on hand to answer questions as well as show members how the CommandIQ application works along with the benefits of ProtectIQ and ExperienceIQ.

Dennis Peterson and Phyllis Schmidt, both from Lemmon, were the winners 208 23rd St SW, Lemmon; of the \$25 bill credits! Congratulations!

Thank you to everyone who attended the KBJM Farm and Home Show and to those who stopped by our booth!

inside this issue

SmartHub	2
Call Before You Dig	2
Sweat Mops	3
Email Notification.....	3
New Members	4
Secure Pay	4
Internet Help Desk	4
Find Your Address	4
FibervisionTV	4
Managed Wi-Fi	4



Tally Seim wishes Linda Newman good luck as she signs up for a chance to win a \$25 bill credit!

Brett Peacock bags popcorn

<https://sdplains.smarthub.coop/Login.html>

Get Smart with smart hub

With SmartHub, you can pay your bill and even manage your payment options:

Need to update your expiration date on your credit/debit card?

Want to see newsletters and important notifications?

How about changing your payment method?

Need to view your long distance usage?

Want managed notifications, such as payment confirmation or when your credit card is about to expire?



- ✓ NO PROBLEM!
- ✓ SMARTHUB CAN HELP!
- ✓ NO WORRIES!
- ✓ OKAY!
- ✓ YOU GOT IT!

Ready to use this awesome service? Visit SmartHub online or download the SmartHub App!

KNOW WHAT'S BELOW. CALL 811 BEFORE YOU DIG



**Know what's below.
Call before you dig.**

Call Before You Dig

Planning a home improvement job? Planting a tree? Installing a fence or deck? WAIT! Here's what you need to know first:

Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job. Homeowners often make risky assumptions 11370 Gunderson Pl, Buffalo; about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs.

Sweat Mops

In February, Grand Electric and West River Cooperative Telephone Company designed personalized sweat mops for each school to use during sporting events. A mop was given to each school in our service area. These were made with safety for the athletes in mind and we thought they were pretty cool sporting each local school's logo! Enjoy your mops!



Senior Harding County basketball players, Slate Page, Payton Dvorak, Jaelyn Wendt PO Box 42, Newell; & Claire Verhulst, are presented with their mop.



Telephone Technician, Josh Mackaben, delivers the Newell Irrigators mop to custodians Sandy Miller (right) & Crystal Pickles (left), and Athletic Director Steven Schoenfish.



Member Relations Representative, Brooke Schecher, presents Bison's mop to Coach Sean Sweet & Athletic Director Laura Holmes.



Member Relations Supervisor, Tally Seim, presents Lemmon's Athletic Director, Josh Anderson, with their mop.



Telephone Technician, Brent Simons, presents Faith's mop to Coaches Isaac Jones (left) & Treyton Bushong (right).

ATTENTION SDPLAINS MEMBERS



If you are a sdplains Internet member and use something other than sdplains for email, please contact our office 18355 Beet Rd, Nisland; with a current email address. We will use this to send important notifications as well as our e-newsletter.

THIS WILL NOT AFFECT YOUR WRCTC INTERNET CONNECTION.

Please email us at westriver@sdplains.com or give us a call at 777 or 605-244-5213 so we can update our records.

Congrats, Janelle!

Janelle Goddard began her new role as the Administrative Assistant on March 1st. Initially hired as a Customer Service Representative in October 2013, her title shifted to Member Relations Representative in June 2022. Now, she steps into her new position, where she will 21301 124th St, Meadow; take over for Pam Kolb upon her retirement this spring. Congratulations on your advancement, Janelle!



New WRCTC Members

Bison

Anderson, Evan 605-244-5541

Meadow

Martin, Charles & Cathy 605-788-2640

Newell

Hockenbary, Cadie 605-456-6224

Nisland

Hoffman, Rodney 605-257-2225

SECURE PAY

Make a payment on your bill
over the phone using a
debit/credit card or check.

Available 24/7!

844-252-5267

INTERNET HELP IS ONLY A PHONE CALL AWAY

(24/7 Support)

SDPlains Help Desk

888-464-9513

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next telephone bill. Changes of address in the New WRCTC Members section do not count.

Deadline is April 26, 2024.

\$20
bill credit

West River's

FiberVision TV

- Restart a program after it has already started airing
- Record up to four simultaneous High-Definition streams all while watching one of your other recordings
- Receive Local Networks in Standard AND High-Definition
- Set up and schedule DVR recordings from anywhere in your home
- Watch the Emergency Alert System (EAS) on all channels
- Retrieve the Local Weather with a click of a button
- Listen to your Voicemails through your TV
- Watch Midco Sports Networks or USDTV for local college sports
- Watch Fox Sports, Fox News & the NFL Network
- View Picture-in-Picture without special TV requirements
- Access to the WatchTV Everywhere App
- Movie channels available at an additional monthly rate



Upgrade your
internet speed to
250/250 mbps
and receive

FREE MANAGED WI-FI!



\$10 Value
per month

