

EXPERIENCEIQ
DOES THIS BENEFIT ME?

This month, we will cover EXPERIENCEIQ and discuss WHY this option is beneficial to YOU! Check out the last two month's editions for more information on COMMANDIQ and PROTECTIQ or call the office and talk to a Member Relations Representative!

EXPERIENCEIQ is part of the COMMANDIQ App- The EXPERIENCEIQ option allows you to prioritize and control devices that are connected to your router. Set screen time limits, filter content, check usage and history on internet searches, pause the internet, set a bedtime or preset a time you would like the internet turned off, and set device and activity priorities - no buffering while you work or watch movies! EXPERIENCEIQ gives you control of computers, smartTVs, cellphones, tablets, gaming systems, etc. You can personally customize settings for each family members devices. Want the internet off on your kid's devices but still want to use it yourself? No problem! You can keep specific devices active while others are turned off! Control your time and your experience with EXPERIENCEIQ! (\$3/month)

There are so many benefits to the COMMANDIQ App! The list goes on and on! Call the office today for more information!

- ❑ **COMMANDIQ is available to all Managed Wi-Fi subscribers. PROTECTIQ and EXPERIENCEIQ require our GigaSpire.**
- ❑ **Already have a GigaCenter and want PROTECTIQ or EXPERIENCEIQ? Call us today to upgrade to a GigaSpire for FREE!!**

Tailgate Parties

West River Cooperative Telephone Company and Grand Electric are back at it! They are teaming up to serve a meal at football games in the communities we serve! The schedule is posted below:

September 6, 2024
Lemmon-McIntosh vs. Potter County

Tailgate begins at 5:00 PM at the Lemmon Football field.
Game starts at 5:30 PM.

September 13, 2024
Faith vs. Timber Lake

Tailgate begins at 6:00 PM at the Faith Football field.
Game starts at 6:30 PM.

****Game times are subject to change based on game official availability. Please check our Facebook page for updates. Serving will start 30 minutes prior to start time and will continue 30 minutes into the game.**

Fair Supper

August 1, 2024

WRCTC and Butte Electric, will be serving a free supper at the Butte-Lawrence County Fair in Nisland. Supper will begin at 5:00 PM.



Customized your way.
Family internet content and screen time control.

ExperienceIQ manages all your family's devices and content from the CommandIQ app. You can customize what is appropriate to keep your family safe online.



New WRCTC Members

Buffalo
Douglas, David & Hannah
Gospel Tabernacle
605-375-3016

Newell
Thiessen, Jonathan
605-456-2157

Changes needed for the 2025 Directory

We are currently in the process of updating the West River Cooperative Telephone Directory for 2025. **Anyone who would like changes made to their directory listing should contact our office no later than September 6, 2024.** Individuals, organizations or churches with an additional listing for their employees or pastors should contact our business office to verify that our current information is correct. Any additional listing for residential and business 15496 SD Hwy 20, Prairie City; members will be charged \$1.00 per month per listing. Any questions or changes should be directed to our business office by dialing 777 (toll-free) or 605-244-5213 between the hours of 7:30 a.m. and 4:30 p.m., Monday through Friday. You may also submit changes online at www.wrctc.coop.

Find Your Address

Five addresses were hidden in the last newsletter. Hidden in this issue are five new addresses. If you find YOUR address, all you have to do is notify our office. The \$20 will then be deducted off your next telephone bill. Changes of address in the New WRCTC Members section do not count. **Deadline is August 27, 2024.**

\$20
bill credit

We Take COPYRIGHT INFRINGEMENT SERIOUSLY

Downloading copyrighted materials without permission of the copyright holder is against the law!



It is illegal to download copyrighted materials, such as music, movies and games, through filesharing software. A good way to think of it is if you didn't pay for it, you have obtained it illegally.

When West River Cooperative Telephone Company receives a notice from a copyright holder or its authorized representative regarding an alleged violation of law by someone using an IP address identified as belonging to West River Cooperative Telephone Company, we are obligated by law to notify the customer of the infringement by telephone and e-mail. If it is a first time offense, the customer will be notified and advised that an alleged violation of copyright law has been received and that any further violations could affect the customer's access to the internet. Notification of a second offense will result in the same action. A third offense may result in notice that internet service will be restricted for ninety (90) days to limit the ability to violate the law. A fourth offense may result in the termination of internet service, unless instructed otherwise by federal law or copyright holder.

If you have any questions regarding copyright infringements, please contact our office at 605-244-5213 or 777.



West River Cooperative Telephone Company will be closed Monday, September 2, 2024 in observance of Labor Day.



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West River Cooperative Telephone Company

Calling on You



HELP US CHOOSE THE WINNERS OF THE
BABY ANIMALS

2025 DIRECTORY PHOTO CONTEST

The 2025 Directory Photo Contest officially closed July 31, 2024. The past few years, we were able to get the Members involved in the judging process. Since this 18899 Flat Creek Rd., Lemmon; has gone over so well, we are doing it again!

Once all photos have been submitted, West River Cooperative Telephone Company employees will choose their top five favorite photos. As soon as the five photos have been selected, we will share them on Facebook.

THIS IS WHERE YOU COME IN!

On August 5th, log into Facebook, search for West River Cooperative Telephone Company, click the LIKE button (if you haven't already) and open up our Facebook page! Here you will see the TOP FIVE photos that have advanced to the next round. The 3 photos that have the most likes by 12 PM on August 9th, 2024, will be the winners! Winners will be contacted the PO Box 32, Nisland; week of August 11, 2024. Thanks for participating!

2024 Director Election at Upcoming October 7 Annual Meeting

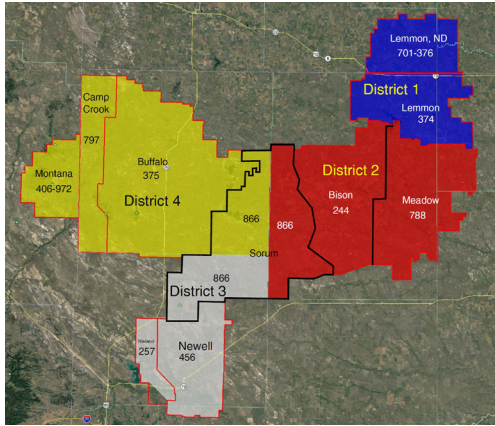
A bylaw change approved at the 2019 Annual Meeting resulted in the creation of districts and a requirement that directors be chosen from specific districts along with one At-Large director. If you reside in District 1 or District 4 and are interested in running for one of the directorships, you will need to submit a Nominating Petition, which is due PO Box 427, Newell; in the office no later than Friday, August 23, 2024 by 5:00 pm. Petitions are available at the office, through e-mail at westriver@sdplains.com, or contact the office at 605-244-5213 to receive one in the mail. Each petition requires 15 signatures from WRCTC members.

Directors whose terms expire in 2024 are:

DeJon Bakken – District 1
Kacie Turbiville – District 4
Sandi Helms – District 4

Districts are designated as follows:

- District 1: All areas within the North Lemmon Exchange 376; and All areas within the Lemmon Exchange 374.
- District 4: All areas within the Buffalo Exchange 375; All areas within the Camp Crook Exchange 797; and That portion of the area within the Sorum Exchange 866 located in Harding County.



The WRCTC Board of Directors appointed the 2024 Credentials Committee at their regular meeting in June. In August, the Credentials Committee will meet to approve the credentials of those submitting petitions nominating him/her for a director position. If you have any questions regarding the nomination process for directorships, please feel free to call the office at 605-244-5213 and ask for Janelle.

Corporation Voting Delegates

The West River Cooperative Telephone Company (WRCTC) Annual Meeting Voting Delegate Certificate for Corporations is printed below. We are asking you to please fill out this certificate at your next regular meeting and either mail it to WRCTC or present it at the registration table prior to the meeting.

These certificates are for all corporations, churches, townships, halls and schools who are members of WRCTC and want to be represented at WRCTC’s Annual Meeting in Bison on October 7, 2024.

Please have an authorized officer of the corporation or organization sign the certificate.

2024 Voting Delegate Certificate

This is to certify that _____
(print name of voting delegate)

of _____, or _____
(address) *(print name of voting delegate)*

of _____, is authorized to represent
(address)

_____ at the Annual Meeting of West River Cooperative Telephone Company to
(member account name)

_____ or _____
(President) *(Secretary)*

Date _____

FRS Youth Tour

Last month, there was a sneak peek into Chel Odenbach and Lainee Gebhart’s Youth Tour Trip to Washington, D.C. Below, you can read each student’s thoughts on this unforgettable, all-expenses-paid trip!

CHEL ODENBACH: Thank you for sponsoring my trip to Washington, D.C., this summer. I had an amazing time and saw many beautiful monuments and memorials. I also learned a lot more about our government and how it works. My favorite part about Washington, D.C., was touring Mount Vernon, Arlington National Cemetery, and the Capitol. I also enjoyed witnessing the Changing of the Guard in Arlington National Cemetery at the tomb of the Unknown Soldier. I strongly encourage other students to apply for this trip because they will meet many new people from different states, and it will be an amazing experience they will remember forever.

LAINEE GEBHART: Thank you for sending us on the FRS Youth Tour. I had a lot of fun and learned many things. We got to look at the legislative and regulatory processes and meet our state representative. While on the trip, we visited the FCC and learned how 1181 Tie Creek Rd., Camp Crook; it works. On the last day, we went to the National Mall and saw museums like the Holocaust Museum, which was really insightful. Overall, I enjoyed the entire experience and also learned many things!



Employee Anniversaries



CONNIE BOOTZ: celebrated 15 years of service with WRCTC and Grand Electric Cooperative, Inc. in June 2024. Connie graduated from Lemmon High School, has a Bachelor of Science in Business Administration from Northern State University, and was Business Manager at NW Area Schools before her 17 years as Business Manager at LIVE Inc. Connie started at the cooperatives as an Accountant on June 15, 2009, and was promoted to Accounting Supervisor in 2011. On July 1, 2023, Connie was promoted to Assistant Director of Finance. Her job duties include monthly and quarterly reports, supervising accountants, and payroll.

Connie lives in Lemmon with Pat, her husband of 39 years. They have three children, Wayne, Melissa, and Nathan, and seven grandchildren, Belle, John, Jase, Owen, Ezra, Ryatt, and Lynnlee.

Connie is very involved in her community and has been for many years.

She is a member of St. Mary’s Catholic Church, Catholic Daughters, P.E.O. International, and the Boss Cowman Quilt Show. In the past, Connie has served on the following boards: Lemmon School Board, St. Mary’s Church Board, Dakota Plains Federal Credit Union Board, and the Vacation Bible School Board. She was also a Girl Scout Leader and a CCD Teacher.

When given a chance, Connie enjoys quilting, reading, kayaking, and spending time at their cabin at Shadehill. Congratulations, Connie!



RACHEL EGGEBO: celebrated 20 years with WRCTC and Grand Electric Cooperative, Inc. on July 21, 2024. Rachel graduated from Bison High School, has a Bachelor’s Degree in Business Administration and Computer Applications from Black Hills State University, and a Masters Degree in Communications from South Dakota State University.

Rachel began working at the cooperatives as the Marketing/Tech Specialist. In January 2022, Rachel’s title changed to Network Technician where she manages and repairs network infrastructure, applications and firewalls, designs and installs computer networks and connections, trouble shoots and fixes system and networking issues and schedules upgrades and maintenance on internal networks. Her favorite part about her job is problem solving network-related issues.

When Rachel is not working, she enjoys spending time with her husband, Drewn, and extended family, camping and fishing. Congratulations on 20 years, Rachel!

Federal Universal Service Charges to Increase

West River Cooperative Telephone Company members will see an increase in the monthly Federal Universal Service Charge (FUSC) on their telephone bill effective September 1, 2024. A Federal Communications Commission (FCC) order changed the way telephone companies can recover their Federal Universal Fund contributions. The Federal Universal Service Fund Program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

Residential and single line businesses will increase from \$2.13 to \$2.24 (.11 cent increase). Multiple line businesses will increase from \$4.00 to \$4.20 (.20 cent increase). Please keep in mind that if you bundle your residential services, you do not see these charges as they are included in your flat bundle fee. Just one more reason to bundle!

This institution is an equal opportunity provider and employer.